Healthy Michigan Plan Uncollected Co-Pays and Deductibles

(FY2022 Appropriation Act - Public Act 87 of 2021)

March 1, 2022

Sec. 1860. By March 1 of the current fiscal year, the department shall provide a report to the senate and house appropriations subcommittees, the senate and house fiscal agencies, and the state budget office on uncollected co-pays and premiums in the Healthy Michigan plan. The report shall include information on the number of participants who have not paid their co-pays and premiums, the total amount of uncollected co-pays and premiums, and steps taken by the department and health plans to ensure greater collection of co-pays and premiums.





MI HEALTH ACCOUNT



EXECUTIVE SUMMARY REPORT

DECEMBER 2021



Maximus contracts with each Healthy Michigan Plan health plan to operate the MI Health Account (MIHA). The MIHA documents health care costs and payments for health plan members eligible for the Healthy Michigan Plan. Any amount the beneficiary owes to the MIHA is reflected in the quarterly statement that is mailed to the beneficiary. The MIHA quarterly statement shows the total amount owed for co-pays and/or contributions.

A co-pay is a fixed amount beneficiaries pay for a health care service. Before a beneficiary is enrolled in managed care, the beneficiary will pay any co-pays directly to their provider at the time of service. Once enrolled in managed care, co-pays for health plan covered services will be paid into the MIHA.

A contribution is the amount of money that is paid toward health care coverage. **Beneficiaries with incomes at or below 100% of the Federal Poverty Level (FPL) will NOT have a contribution.**Beneficiaries above 100% FPL are required to pay contributions that are based on income and family size. The quarterly statement informs beneficiaries what to pay for co-pays and contributions each month for the next three months, includes payment coupons with instructions on how to make a payment, as well as tips on how to reduce costs (Healthy Behavior incentives). The statement lists the services the beneficiary has received, the amount the beneficiary has paid, what amount they still need to pay, and the amount the health plan has paid.

Quarterly Statement Mailing Guidelines

- The first quarterly statement is mailed six months after a beneficiary joins a health plan. After that, quarterly statements are sent every three months.
- A beneficiary follows his or her own enrollment quarter based on their enrollment effective date.
- Quarterly statements are mailed by the 15th calendar day of each month
- Statements are not mailed to beneficiaries if there are no health care services to display or payment due for a particular quarter.

Chart 1 displays the statement mailing activity for the past three months. Calendar year totals are through September 2021 and the program totals are from October 2014 to September 2021.

	Chart 1: Account Statement Mailing					
Month Statement Mailed	Statements Mailed	Statements Requiring a Copay Only	Statements Requiring a Contribution Only	Statements Requiring a Copay and Contribution	Percentage of Statements Requiring Payment	
Jul-21	156,178	22,765	13,808	10,776	30.32%	
Aug-21	151,413	22,260	12,907	10,455	30.13%	
Sep-21	155,134	23,090	12,400	10,346	29.55%	
Calendar YTD	1,302,621	180,698	127,036	100,658	31.35%	
Program Total	8,570,283	1,580,801	786,290	881,493	37.91%	



Payments for the MIHA are due on the 15th of the month following the month they were billed.

Chart 2 displays a collection history of the number of beneficiaries that have paid co-pays and contributions. Completed quarterly payment cycles are explained and reflected in Chart 3. Calendar year totals are through September 2021 and the program totals are from October 2014 through September 2021. Please note that beneficiaries that pay both co-pays and contributions will show in each chart.

	Chart 2: Copays & Contributions Paid				
	Copays				
Statement Month	Amount of copays owed	Amount of copays paid	Percentage of copays paid	Number of beneficiaries who owed copays	Number of beneficiaries who paid copays
Jul-21	\$254,430.69	\$63,216.60	25%	33,541	9,489
Aug-21	\$250,535.65	\$58,361.21	23%	32,715	8,575
Sep-21	\$257,710.07	\$55,635.88	22%	33,436	8,154
Calendar YTD	\$2,154,988.86	\$571,374.07	27%	281,356	86,088
Program Total	\$21,250,440.55	\$8,712,176.57	41%	2,462,294	1,230,918
		Contribu	utions		
Statement Month	Amount of contributions owed	Amount of contributions paid	Percentage of contributions paid	Number of beneficiaries who owed contributions	Number of beneficiaries who paid contributions
Jul-21	\$1,459,704.30	\$124,851.39	9%	24,584	4,257
Aug-21	\$1,409,678.26	\$130,252.79	9%	23,362	4,159
Sep-21	\$1,348,364.98	\$104,030.36	8%	22,746	3,557
Calendar YTD	\$14,568,060.56	\$1,217,316.73	8%	227,694	46,468
Program Total	\$104,909,428.87	\$25,039,304.94	24%	1,667,783	733,282



Chart 3 displays the total amount collected by completed quarter, by enrollment month. For example, beneficiaries who enrolled in May 2014 received their first quarterly statement in November 2014. These individuals had until February 2015 to pay in full, which constitutes a completed quarter. The Percentage Collected will change even in completed quarters because payments received are applied to the oldest invoice owed.

	Chart 3: Quarterly Collection				
Enrollment Month	Quarterly Pay Cycles	Amount Owed	Amount Collected	Percentage Collected	
'APR-14	Oct 2014 - Dec 2014	\$23,295.87	\$17,869.60	76.71%	
'APR-14	Jan 2015 - Mar 2015	\$171,731.74	\$155,665.90	90.64%	
'APR-14	Apr 2015 - Jun 2015	\$143,112.57	\$128,787.43	89.99%	
'APR-14	Jul 2015 - Sep 2015	\$137,877.78	\$121,751.72	88.30%	
'APR-14	Oct 2015 - Dec 2015	\$125,418.40	\$112,436.84	89.65%	
'APR-14	Jan 2016 - Mar 2016	\$110,130.12	\$102,023.03	92.64%	
'APR-14	Apr 2016 - Jun 2016	\$159,094.64	\$134,264.12	84.39%	
'APR-14	Jul 2016 - Sep 2016	\$111,223.78	\$94,696.72	85.14%	
'APR-14	Oct 2016 - Dec 2016	\$143,095.98	\$123,089.61	86.02%	
'APR-14	Jan 2017 - Mar 2017	\$144,368.82	\$122,605.54	84.93%	
'APR-14	Apr 2017 - Jun 2017	\$118,739.14	\$98,589.29	83.03%	
'APR-14	Jul 2017 - Sep 2017	\$100,915.30	\$82,930.28	82.18%	
'APR-14	Oct 2017 - Dec 2017	\$100,601.17	\$83,112.64	82.62%	
'APR-14	Jan 2018 - Mar 2018	\$102,767.11	\$83,593.07	81.34%	
'APR-14	Apr 2018 - Jun 2018	\$64,696.32	\$50,566.49	78.16%	
'APR-14	Jul 2018 - Sep 2018	\$61,867.52	\$46,651.24	75.41%	
'APR-14	Oct 2018 - Dec 2018	\$67,176.02	\$49,818.60	74.16%	
'APR-14	Jan 2019 - Mar 2019	\$80,040.93	\$54,901.02	68.59%	
'APR-14	Apr 2019 - Jun 2019	\$73,119.21	\$39,083.92	53.45%	
'APR-14	Jul 2019 - Sep 2019	\$69,547.58	\$31,135.95	44.77%	
'APR-14	Oct 2019 - Dec 2019	\$70,888.77	\$32,018.51	45.17%	
'APR-14	Jan 2020 - Mar 2020	\$43,030.68	\$19,769.05	45.94%	
'APR-14	Apr 2020 - Jun 2020	\$34,015.02	\$15,608.33	45.89%	
'APR-14	Jul 2020 - Sep 2020	\$29,679.75	\$12,507.65	42.14%	
'APR-14	Oct 2020 - Dec 2020	\$24,945.74	\$9,766.80	39.15%	
'APR-14	Jan 2021 - Mar 2021	\$25,166.60	\$9,479.41	37.67%	
'APR-14	Apr 2021 - Jun 2021	\$22,946.52	\$8,018.75	34.95%	
'APR-14	Jul 2021 - Sep 2021	\$21,162.79	\$6,470.31	30.57%	
'APR-14	Oct 2021 - Dec 2021	\$19,880.62	\$5,060.62	25.46%	
'MAY-14	Nov 2014 - Jan 2015	\$31,076.95	\$29,158.00	93.83%	
'MAY-14	Feb 2015 - Apr 2015	\$48,793.66	\$45,328.31	92.90%	
'MAY-14	May 2015 - Jul 2015	\$38,951.75	\$36,324.45	93.25%	
'MAY-14	Aug 2015 - Oct 2015	\$35,573.67	\$33,130.00	93.13%	
'MAY-14	Nov 2015 - Jan 2016	\$32,816.96	\$31,270.50	95.29%	
'MAY-14	Feb 2016 - Apr 2016	\$30,022.55	\$28,834.45	96.04%	
'MAY-14	May 2016 - Jul 2016	\$37,809.88	\$33,615.88	88.91%	
'MAY-14	Aug 2016 - Oct 2016	\$32,821.11	\$29,942.27	91.23%	
'MAY-14	Nov 2016 - Jan 2017	\$37,780.94	\$34,744.09	91.96%	
'MAY-14	Feb 2017 - Apr 2017	\$33,822.09	\$30,849.48	91.21%	
'MAY-14	May 2017 - Jul 2017	\$28,792.49	\$25,995.91 \$25,423.33	90.29%	
'MAY-14	Aug 2017 - Oct 2017	\$28,573.28	\$25,423.32 \$24,206,35	88.98% 89.66%	
'MAY-14	Nov 2017 - Jan 2018	\$26,999.36	\$24,206.35 \$24,003.13	89.66%	
'MAY-14	Feb 2018 - Apr 2018	\$27,206.62	\$24,003.13	88.23%	
'MAY-14	May 2018 - Jul 2018	\$17,449.76	\$14,603.13	83.69%	



	Chart 3: Quarterly Collection				
Enrollment Month	Quarterly Pay Cycles	Amount Owed	Amount Collected	Percentage Collected	
'MAY-14	Aug 2018 - Oct 2018	\$15,532.57	\$12,944.07	83.34%	
'MAY-14	Nov 2018 - Jan 2019	\$17,586.62	\$14,382.45	81.78%	
'MAY-14	Feb 2019 - Apr 2019	\$17,533.70	\$13,672.10	77.98%	
'MAY-14	May 2019 - Jul 2019	\$14,888.31	\$8,161.50	54.82%	
'MAY-14	Aug 2019 - Oct 2019	\$15,831.94	\$8,408.29	53.11%	
'MAY-14	Nov 2019 - Jan 2020	\$14,866.25	\$8,364.36	56.26%	
'MAY-14	Feb 2020 - Apr 2020	\$10,125.71	\$5,124.25	50.61%	
'MAY-14	May 2020 - Jul 2020	\$8,078.83	\$3,789.43	46.91%	
'MAY-14	Aug 2020 - Oct 2020	\$7,160.50	\$3,202.48	44.72%	
'MAY-14	Nov 2020 - Jan 2021	\$6,441.40	\$2,602.76	40.41%	
'MAY-14	Feb 2021 - Apr 2021	\$5,975.76	\$2,467.43	41.29%	
'MAY-14	May 2021 - Jul 2021	\$5,661.65	\$2,188.49	38.65%	
'MAY-14	Aug 2021 - Oct 2021	\$5,422.72	\$2,052.53	37.85%	
'JUN-14	Dec 2014 - Feb 2015	\$396,323.60	\$377,434.07	95.23%	
'JUN-14	Mar 2015 - May 2015	\$302,424.79	\$285,812.24	94.51%	
'JUN-14	Jun 2015 - Aug 2015	\$300,911.58	\$282,716.14	93.95%	
'JUN-14	Sep 2015 - Nov 2015	\$278,982.51	\$261,580.48	93.76%	
'JUN-14	Dec 2015 - Feb 2016	\$192,018.71	\$183,794.55	95.72%	
'JUN-14	Mar 2016 - May 2016	\$228,708.42	\$208,176.54	91.02%	
'JUN-14	Jun 2016 - Aug 2016	\$182,499.93	\$168,076.22	92.10%	
'JUN-14	Sep 2016 - Nov 2016	\$264,460.00	\$246,187.99	93.09%	
'JUN-14	Dec 2016 - Feb 2017	\$242,145.90	\$223,742.12	92.40%	
'JUN-14	Mar 2017 - May 2017	\$211,571.81	\$192,929.46	91.19%	
'JUN-14	Jun 2017 - Aug 2017	\$187,799.13	\$170,070.08	90.56%	
'JUN-14	Sep 2017 - Nov 2017	\$185,433.49	\$166,342.05	89.70%	
'JUN-14	Dec 2017 - Feb 2018	\$165,156.21	\$149,406.37	90.46%	
'JUN-14	Mar 2018 - May 2018	\$159,808.66	\$140,418.35	87.87%	
'JUN-14	Jun 2018 - Aug 2018	\$124,241.23		83.29%	
'JUN-14	Sep 2018 - Nov 2018	\$124,310.30	\$102,070.00	82.11%	
'JUN-14	Dec 2018 - Feb 2019	\$117,677.78	\$93,619.01	79.56%	
'JUN-14	Mar 2019 - May 2019	\$104,486.93	\$75,542.00	72.30%	
'JUN-14	Jun 2019 - Aug 2019	\$88,554.37	\$54,106.38	61.10%	
'JUN-14	Sep 2019 - Nov 2019	\$92,381.49	\$54,777.15	59.29%	
'JUN-14	Dec 2019 - Feb 2020	\$75,736.00	\$45,177.17	59.65%	
'JUN-14	Mar 2020 - May 2020 Jun 2020 - Aug 2020	\$53,516.48 \$47,352,53	\$31,144.65	58.20%	
'JUN-14	Sep 2020 - Nov 2020	\$47,352.53 \$40,516.28	\$26,886.06 \$21,120.07	56.78% 52.13%	
'JUN-14 'JUN-14	Dec 2020 - Feb 2021	\$39,188.43	\$21,120.97 \$20,051.57	52.13%	
'JUN-14	Mar 2021 - May 2021	\$35,563.39	\$17,504.62	49.22%	
'JUN-14	Jun 2021 - Aug 2021	\$32,614.91	\$14,598.96	49.22%	
'JUN-14	Sep 2021 - Nov 2021	\$32,014.91	\$12,338.97	39.39%	
'JUL-14	Jan 2015 - Mar 2015	\$285,188.72	\$271,555.34	95.22%	
'JUL-14	Apr 2015 - Jun 2015	\$209,436.00	\$198,154.27	94.61%	
'JUL-14	Jul 2015 - Sep 2015	\$199,736.66	\$186,548.58	93.40%	
'JUL-14	Oct 2015 - Dec 2015	\$178,406.13	\$168,452.55	94.42%	
'JUL-14	Jan 2016 - Mar 2016	\$153,382.79	\$147,410.14	96.11%	
'JUL-14	Apr 2016 - Jun 2016	\$172,526.31	\$156,369.29	90.64%	
'JUL-14	Jul 2016 - Sep 2016	\$127,004.13	\$116,287.17	91.56%	
'JUL-14	Oct 2016 - Dec 2016	\$153,812.40	\$141,029.56	91.69%	
'JUL-14	Jan 2017 - Mar 2017	\$149,512.37	\$134,898.79	90.23%	
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	Chart 3: Quarterly Collection				
Enrollment Month	Quarterly Pay Cycles	Amount Owed	Amount Collected	Percentage Collected	
'JUL-14	Jul 2017 - Sep 2017	\$107,439.03	\$95,487.11	88.88%	
'JUL-14	Oct 2017 - Dec 2017	\$104,875.18	\$91,370.88	87.12%	
'JUL-14	Jan 2018 - Mar 2018	\$102,156.96	\$88,114.60	86.25%	
'JUL-14	Apr 2018 - Jun 2018	\$63,258.16	\$51,795.06	81.88%	
'JUL-14	Jul 2018 - Sep 2018	\$57,827.64	\$45,878.78	79.34%	
'JUL-14	Oct 2018 - Dec 2018	\$59,680.82	\$46,346.79	77.66%	
'JUL-14	Jan 2019 - Mar 2019	\$65,472.55	\$47,754.43	72.94%	
'JUL-14	Apr 2019 - Jun 2019	\$57,745.22	\$33,120.02	57.36%	
'JUL-14	Jul 2019 - Sep 2019	\$54,098.22	\$27,708.20	51.22%	
'JUL-14	Oct 2019 - Dec 2019	\$54,561.35	\$27,109.68	49.69%	
'JUL-14	Jan 2020 - Mar 2020	\$34,384.89	\$16,648.25	48.42%	
'JUL-14	Apr 2020 - Jun 2020	\$27,601.37	\$13,146.92	47.63%	
'JUL-14	Jul 2020 - Sep 2020	\$25,358.60	\$11,924.71	47.02%	
'JUL-14	Oct 2020 - Dec 2020	\$21,109.03	\$9,039.77	42.82%	
'JUL-14	Jan 2021 - Mar 2021	\$20,799.54	\$8,716.32	41.91%	
'JUL-14	Apr 2021 - Jun 2021	\$18,839.18	\$7,049.46	37.42%	
'JUL-14	Jul 2021 - Sep 2021	\$17,877.16	\$6,104.75	34.15%	
'JUL-14	Oct 2021 - Dec 2021	\$16,298.39	\$4,459.52	27.36%	
'AUG-14	Feb 2015 - Apr 2015	\$144,977.58	\$136,503.77	94.16%	
'AUG-14	May 2015 - Jul 2015	\$100,715.33	\$93,201.34	92.54%	
'AUG-14	Aug 2015 - Oct 2015	\$95,208.74	\$89,101.84	93.59%	
'AUG-14	Nov 2015 - Jan 2016	\$85,810.68	\$82,044.41	95.61%	
'AUG-14	Feb 2016 - Apr 2016	\$78,516.99	\$75,351.70	95.97%	
'AUG-14	May 2016 - Jul 2016	\$85,897.54	\$76,608.27	89.19%	
'AUG-14	Aug 2016 - Oct 2016	\$69,646.39	\$63,750.37	91.53%	
'AUG-14	Nov 2016 - Jan 2017	\$83,732.46	\$77,488.97	92.54%	
'AUG-14	Feb 2017 - Apr 2017	\$80,165.34	\$73,949.27	92.25%	
'AUG-14	May 2017 - Jul 2017	\$60,999.36	\$54,496.93	89.34%	
'AUG-14	Aug 2017 - Oct 2017	\$57,389.95	\$50,711.19	88.36%	
'AUG-14	Nov 2017 - Jan 2018	\$54,821.96	\$48,987.77	89.36%	
'AUG-14	Feb 2018 - Apr 2018	\$53,338.87	\$46,434.92	87.06%	
'AUG-14	May 2018 - Jul 2018	\$38,584.10	\$31,156.63	80.75%	
'AUG-14	Aug 2018 - Oct 2018	\$33,886.29	\$27,073.16	79.89%	
'AUG-14	Nov 2018 - Jan 2019	\$37,633.53	\$28,922.20	76.85%	
'AUG-14	Feb 2019 - Apr 2019	\$36,129.41	\$26,601.99	73.63%	
'AUG-14	May 2019 - Jul 2019	\$28,894.97	\$16,393.58	56.74%	
'AUG-14	Aug 2019 - Oct 2019	\$27,791.32	\$14,923.65	53.70%	
'AUG-14	Nov 2019 - Jan 2020	\$26,793.53	\$14,131.34	52.74%	
'AUG-14	Feb 2020 - Apr 2020	\$17,131.51	\$9,130.12	53.29%	
'AUG-14	May 2020 - Jul 2020	\$14,482.67	\$7,203.16	49.74%	
'AUG-14	Aug 2020 - Oct 2020	\$12,734.76	\$6,192.53	48.63%	
'AUG-14	Nov 2020 - Jan 2021	\$11,878.18	\$5,778.89	48.65%	
'AUG-14	Feb 2021 - Apr 2021	\$11,259.49	\$5,367.53	47.67%	
'AUG-14	May 2021 - Jul 2021	\$10,304.23	\$4,428.74	42.98%	
'AUG-14	Aug 2021 - Oct 2021	\$9,763.95	\$3,531.91	36.17%	
'SEP-14	Mar 2015 - May 2015	\$172,618.35	\$161,449.60	93.53%	
'SEP-14	Jun 2015 - Aug 2015	\$121,679.17	\$113,265.54	93.09%	
'SEP-14	Sep 2015 - Nov 2015	\$124,910.95	\$116,463.83	93.24%	
'SEP-14	Dec 2015 - Feb 2016	\$96,475.50	\$92,989.78	96.39%	
'SEP-14	Mar 2016 - May 2016	\$109,994.18	\$99,904.39	90.83%	
'SEP-14	Jun 2016 - Aug 2016	\$69,556.93	\$63,427.14	91.19%	



	Chart	3: Quarterly Coll	ection	
Enrollment Month	Quarterly Pay Cycles	Amount Owed		Percentage Collected
'SEP-14	Sep 2016 - Nov 2016	\$91,087.75	\$84,366.91	92.62%
'SEP-14	Dec 2016 - Feb 2017	\$90,924.95	\$84,081.45	92.47%
'SEP-14	Mar 2017 - May 2017	\$83,072.48	\$75,068.12	90.36%
'SEP-14	Jun 2017 - Aug 2017	\$66,011.44	\$59,304.92	89.84%
'SEP-14	Sep 2017 - Nov 2017	\$62,462.18	\$55,881.63	89.46%
'SEP-14	Dec 2017 - Feb 2018	\$60,220.30	\$54,232.02	90.06%
'SEP-14	Mar 2018 - May 2018	\$54,347.48	\$46,982.98	86.45%
'SEP-14	Jun 2018 - Aug 2018	\$42,161.12	\$33,798.84	80.17%
'SEP-14	Sep 2018 - Nov 2018	\$41,349.35	\$32,332.57	78.19%
'SEP-14	Dec 2018 - Feb 2019	\$40,799.00	\$31,099.37	76.23%
'SEP-14	Mar 2019 - May 2019	\$36,902.77	\$24,475.25	66.32%
'SEP-14	Jun 2019 - Aug 2019	\$28,589.88	\$14,619.06	51.13%
'SEP-14	Sep 2019 - Nov 2019	\$29,341.27	\$14,467.16	49.31%
'SEP-14	Dec 2019 - Feb 2020	\$24,535.04	\$12,189.39	49.68%
'SEP-14	Mar 2020 - May 2020	\$17,325.26		48.17%
'SEP-14	Jun 2020 - Aug 2020	\$14,648.06		48.05%
'SEP-14	Sep 2020 - Nov 2020	\$12,620.02	\$5,561.56	44.07%
'SEP-14	Dec 2020 - Feb 2021	\$12,232.90	\$5,395.46	44.11%
'SEP-14	Mar 2021 - May 2021	\$11,481.35	\$4,891.11	42.60%
'SEP-14	Jun 2021 - Aug 2021	\$10,155.33	\$3,752.19	36.95%
'SEP-14	Sep 2021 - Nov 2021	\$9,847.05	\$3,269.52	33.20%
'OCT-14	Apr 2015 - Jun 2015	\$141,223.13		93.72%
'OCT-14	Jul 2015 - Sep 2015	\$105,761.79	\$98,553.43	93.18%
'OCT-14	Oct 2015 - Dec 2015	\$104,447.23	\$97,730.00	93.57%
'OCT-14	Jan 2016 - Mar 2016	\$95,905.31	\$91,684.90	95.60%
'OCT-14	Apr 2016 - Jun 2016	\$109,951.70	\$99,594.76	90.58%
'OCT-14	Jul 2016 - Sep 2016	\$75,254.30	\$68,557.28	91.10%
'OCT-14	Oct 2016 - Dec 2016	\$94,002.88	\$86,955.08	92.50%
'OCT-14	Jan 2017 - Mar 2017	\$92,260.71	\$84,972.06	92.10%
'OCT-14	Apr 2017 - Jun 2017	\$72,747.24	\$65,936.02	90.64%
'OCT-14	Jul 2017 - Sep 2017	\$61,774.30	\$55,632.22	90.06%
'OCT-14	Oct 2017 - Dec 2017	\$59,367.25	\$53,223.13	89.65%
'OCT-14	Jan 2018 - Mar 2018	\$58,722.93	\$51,506.90	87.71%
'OCT-14	Apr 2018 - Jun 2018	\$38,233.62	\$32,250.53	84.35%
'OCT-14	Jul 2018 - Sep 2018	\$34,088.08	\$28,320.07	83.08%
'OCT-14	Oct 2018 - Dec 2018	\$36,391.18	\$29,150.50	80.10%
'OCT-14	Jan 2019 - Mar 2019	\$37,457.11	\$28,659.78	76.51%
'OCT-14	Apr 2019 - Jun 2019	\$32,493.82	\$20,065.14	61.75%
'OCT-14	Jul 2019 - Sep 2019	\$30,599.61	\$16,365.85	53.48%
'OCT-14	Oct 2019 - Dec 2019	\$30,533.47	\$16,625.93	54.45%
'OCT-14	Jan 2020 - Mar 2020	\$19,845.65	\$10,452.21	52.67%
'OCT-14	Apr 2020 - Jun 2020	\$15,888.05		49.64%
'OCT-14	Jul 2020 - Sep 2020	\$14,315.20		45.54%
'OCT-14	Oct 2020 - Dec 2020	\$12,627.55		43.12%
'OCT-14	Jan 2021 - Mar 2021	\$11,857.92	\$5,107.28	43.07%
'OCT-14	Apr 2021 - Jun 2021	\$10,319.52	\$3,958.27	38.36%
'OCT-14	Jul 2021 - Sep 2021	\$9,632.73		34.67%
'OCT-14	Oct 2021 - Dec 2021	\$9,067.65		28.23%
'NOV-14	May 2015 - Jul 2015	\$158,587.68	\$148,285.13	93.50%
'NOV-14	Aug 2015 - Oct 2015	\$104,221.79	·	93.17%
'NOV-14	Nov 2015 - Jan 2016	\$110,474.95	\$105,595.84	95.58%



	Chart 3: Quarterly Collection				
Enrollment Month	Quarterly Pay Cycles	Amount Owed	Amount Collected	Percentage Collected	
'NOV-14	Feb 2016 - Apr 2016	\$106,288.95	\$102,248.29	96.20%	
'NOV-14	May 2016 - Jul 2016	\$118,976.03	\$105,662.29	88.81%	
'NOV-14	Aug 2016 - Oct 2016	\$87,009.72	\$78,978.25	90.77%	
'NOV-14	Nov 2016 - Jan 2017	\$108,832.43	\$100,372.95	92.23%	
'NOV-14	Feb 2017 - Apr 2017	\$106,265.98	\$96,598.02	90.90%	
'NOV-14	May 2017 - Jul 2017	\$82,346.30	\$73,270.56	88.98%	
'NOV-14	Aug 2017 - Oct 2017	\$68,483.18	\$60,835.47	88.83%	
'NOV-14	Nov 2017 - Jan 2018	\$66,466.76	\$59,683.46	89.79%	
'NOV-14	Feb 2018 - Apr 2018	\$65,417.85	\$57,814.39	88.38%	
'NOV-14	May 2018 - Jul 2018	\$43,351.60	\$35,338.15	81.52%	
'NOV-14	Aug 2018 - Oct 2018	\$38,150.70	\$30,495.69	79.93%	
'NOV-14	Nov 2018 - Jan 2019	\$41,872.23	\$33,174.58	79.23%	
'NOV-14	Feb 2019 - Apr 2019	\$40,059.07	\$30,356.11	75.78%	
'NOV-14	May 2019 - Jul 2019	\$33,530.08	\$18,675.40	55.70%	
'NOV-14	Aug 2019 - Oct 2019	\$33,584.85	\$17,492.60	52.08%	
'NOV-14	Nov 2019 - Jan 2020	\$32,655.59	\$17,476.15	53.52%	
'NOV-14	Feb 2020 - Apr 2020	\$23,339.48	\$11,857.90	50.81%	
'NOV-14	May 2020 - Jul 2020	\$18,685.33	\$9,111.02	48.76%	
'NOV-14	Aug 2020 - Oct 2020	\$16,348.96	\$7,164.10	43.82%	
'NOV-14	Nov 2020 - Jan 2021	\$14,948.69	\$6,141.29	41.08%	
'NOV-14	Feb 2021 - Apr 2021	\$13,888.19	\$5,887.47	42.39%	
'NOV-14	May 2021 - Jul 2021	\$12,584.90	\$4,820.20	38.30%	
'NOV-14	Aug 2021 - Oct 2021	\$11,837.53	\$4,026.26	34.01%	
'DEC-14	Jun 2015 - Aug 2015	\$88,402.71	\$83,043.91	93.94%	
'DEC-14	Sep 2015 - Nov 2015	\$69,838.70	\$65,540.31	93.85%	
'DEC-14	Dec 2015 - Feb 2016	\$56,298.39	\$54,538.42	96.87%	
'DEC-14	Mar 2016 - May 2016	\$68,795.26	\$63,317.88	92.04%	
'DEC-14	Jun 2016 - Aug 2016	\$52,089.48	\$48,054.41	92.25%	
'DEC-14	Sep 2016 - Nov 2016	\$56,627.13	\$52,467.66	92.65%	
'DEC-14	Dec 2016 - Feb 2017	\$56,257.99	\$52,593.25	93.49%	
'DEC-14	Mar 2017 - May 2017	\$55,427.65	\$51,379.67	92.70%	
'DEC-14	Jun 2017 - Aug 2017	\$44,136.76	\$40,401.95	91.54%	
'DEC-14	Sep 2017 - Nov 2017	\$40,026.82	\$36,154.07	90.32%	
'DEC-14	Dec 2017 - Feb 2018	\$39,049.62	\$35,821.14	91.73%	
'DEC-14	Mar 2018 - May 2018	\$35,703.03	\$31,678.53	88.73%	
'DEC-14	Jun 2018 - Aug 2018	\$27,524.53	\$22,812.04	82.88%	
'DEC-14	Sep 2018 - Nov 2018	\$27,045.37	\$21,713.93	80.29%	
'DEC-14	Dec 2018 - Feb 2019	\$25,389.31	\$20,757.01	81.75%	
'DEC-14	Mar 2019 - May 2019	\$24,886.93	\$16,858.52	67.74%	
'DEC-14	Jun 2019 - Aug 2019	\$20,538.34	\$9,726.57	47.36%	
'DEC-14	Sep 2019 - Nov 2019	\$19,705.77	\$9,560.08	48.51%	
'DEC-14	Dec 2019 - Feb 2020	\$16,381.15	\$7,696.58	46.98%	
'DEC-14	Mar 2020 - May 2020	\$12,543.17	\$6,183.58	49.30%	
'DEC-14	Jun 2020 - Aug 2020	\$10,810.84	\$5,323.10	49.24%	
'DEC-14	Sep 2020 - Nov 2020	\$9,270.87	\$4,151.12	44.78%	
'DEC-14	Dec 2020 - Feb 2021	\$8,857.25	\$3,958.15	44.69%	
'DEC-14	Mar 2021 - May 2021	\$8,210.00	\$3,388.24	41.27%	
'DEC-14	Jun 2021 - Aug 2021	\$7,711.21	\$2,790.52	36.19%	
'DEC-14	Sep 2021 - Nov 2021	\$7,669.59	\$2,518.47	32.84%	
'JAN-15	Jul 2015 - Sep 2015	\$179,377.54	\$168,304.54	93.83%	
'JAN-15	Oct 2015 - Dec 2015	\$142,022.52	\$134,036.60	94.38%	



	Chart 3: Quarterly Collection				
Enrollment Month	Quarterly Pay Cycles	Amount Owed	Amount Collected	Percentage Collected	
'JAN-15	Jan 2016 - Mar 2016	\$137,835.30	\$133,098.30	96.56%	
'JAN-15	Apr 2016 - Jun 2016	\$158,633.09	\$146,097.18	92.10%	
'JAN-15	Jul 2016 - Sep 2016	\$119,414.60	\$109,440.09	91.65%	
'JAN-15	Oct 2016 - Dec 2016	\$130,062.12	\$119,605.33	91.96%	
'JAN-15	Jan 2017 - Mar 2017	\$135,010.55	\$123,696.64	91.62%	
'JAN-15	Apr 2017 - Jun 2017	\$109,814.08	\$99,600.72	90.70%	
'JAN-15	Jul 2017 - Sep 2017	\$95,395.45	\$85,282.41	89.40%	
'JAN-15	Oct 2017 - Dec 2017	\$88,272.78	\$78,157.25	88.54%	
'JAN-15	Jan 2018 - Mar 2018	\$86,825.28	\$76,175.46	87.73%	
'JAN-15	Apr 2018 - Jun 2018	\$53,501.11	\$44,323.75	82.85%	
'JAN-15	Jul 2018 - Sep 2018	\$47,318.32	\$37,909.18	80.12%	
'JAN-15	Oct 2018 - Dec 2018	\$46,478.13	\$36,517.73	78.57%	
'JAN-15	Jan 2019 - Mar 2019	\$51,055.88	\$38,734.13	75.87%	
'JAN-15	Apr 2019 - Jun 2019	\$45,827.12	\$27,360.85	59.70%	
'JAN-15	Jul 2019 - Sep 2019	\$40,629.66	\$21,362.15	52.58%	
'JAN-15	Oct 2019 - Dec 2019	\$40,032.64	\$20,727.11	51.78%	
'JAN-15	Jan 2020 - Mar 2020	\$27,251.79	\$13,600.72	49.91%	
'JAN-15	Apr 2020 - Jun 2020	\$21,957.68	\$10,416.69	47.44%	
'JAN-15	Jul 2020 - Sep 2020	\$19,789.95	\$8,670.88	43.81%	
'JAN-15	Oct 2020 - Dec 2020	\$16,657.51	\$6,997.04	42.01%	
'JAN-15	Jan 2021 - Mar 2021	\$16,692.75	\$7,037.83	42.16%	
'JAN-15	Apr 2021 - Jun 2021	\$15,252.88	\$6,073.35	39.82%	
'JAN-15	Jul 2021 - Sep 2021	\$14,245.83	\$5,329.24	37.41%	
'JAN-15	Oct 2021 - Dec 2021	\$12,958.75	\$4,032.55	31.12%	
'FEB-15	Aug 2015 - Oct 2015	\$173,768.33	\$163,825.60	94.28%	
'FEB-15	Nov 2015 - Jan 2016	\$112,452.91	\$107,403.15	95.51%	
'FEB-15	Feb 2016 - Apr 2016	\$125,212.14	\$120,815.06	96.49%	
'FEB-15	May 2016 - Jul 2016	\$158,034.29	\$145,205.11	91.88%	
'FEB-15	Aug 2016 - Oct 2016	\$121,010.17	\$112,313.47	92.81%	
'FEB-15	Nov 2016 - Jan 2017	\$123,568.23	\$115,182.45	93.21%	
'FEB-15	Feb 2017 - Apr 2017	\$125,686.55	\$116,888.61	93.00%	
'FEB-15	May 2017 - Jul 2017	\$103,617.00	\$94,591.83	91.29%	
'FEB-15	Aug 2017 - Oct 2017	\$93,726.77	\$84,659.88	90.33%	
'FEB-15	Nov 2017 - Jan 2018	\$82,004.99	\$74,493.17	90.84%	
'FEB-15	Feb 2018 - Apr 2018 May 2018 - Jul 2018	\$80,397.30 \$56,609.69	\$71,932.69 \$46,940.11	89.47% 82.92%	
'FEB-15	Aug 2018 - Oct 2018	\$49,433.30	\$40,940.11	82.74%	
'FEB-15 'FEB-15	Nov 2018 - Jan 2019	\$52,790.55	\$42,353.54	80.23%	
'FEB-15	Feb 2019 - Apr 2019	\$49,589.63	\$38,376.04	77.39%	
'FEB-15	May 2019 - Jul 2019	\$42,409.81	\$24,502.17	57.77%	
'FEB-15	Aug 2019 - Oct 2019	\$39,860.93	\$21,025.04	52.75%	
'FEB-15	Nov 2019 - Jan 2020	\$39,000.93	\$19,202.86	51.43%	
'FEB-15	Feb 2020 - Apr 2020	\$26,193.98	\$19,202.86	48.77%	
'FEB-15	May 2020 - Apr 2020	\$22,348.64	\$10,666.03	47.73%	
	Aug 2020 - Jul 2020 Aug 2020 - Oct 2020	\$19,971.45	\$9,197.52	46.05%	
'FEB-15	Nov 2020 - Jan 2021	\$18,464.10		44.24%	
'FEB-15			\$8,168.71 \$7,251,48		
'FEB-15	Feb 2021 - Apr 2021 May 2021 - Jul 2021	\$17,086.83 \$15,530,47	\$7,251.48 \$5,008.53	42.44%	
'FEB-15	-	\$15,539.47 \$14,104.75	\$5,998.53 \$4,474.88	38.60%	
'FEB-15	Aug 2021 - Oct 2021 Sep 2015 - Nov 2015	\$14,194.75 \$178,285,05	\$4,474.88 \$167,119.00	31.52%	
'MAR-15	•	\$178,285.05 \$90,577,53		93.74%	
'MAR-15	Dec 2015 - Feb 2016	\$80,577.53	\$77,619.53	96.33%	



	Chart	3: Quarterly Colle	ection	
Enrollment Month	Quarterly Pay Cycles	Amount Owed	Amount Collected	Percentage Collected
'MAR-15	Mar 2016 - May 2016	\$96,281.61	\$90,212.94	93.70%
'MAR-15	Jun 2016 - Aug 2016	\$99,663.76	\$94,254.97	94.57%
'MAR-15	Sep 2016 - Nov 2016	\$104,342.84	\$98,008.58	93.93%
'MAR-15	Dec 2016 - Feb 2017	\$92,877.92	\$86,801.05	93.46%
'MAR-15	Mar 2017 - May 2017	\$93,237.53	\$86,313.78	92.57%
'MAR-15	Jun 2017 - Aug 2017	\$82,225.82	\$75,215.41	91.47%
'MAR-15	Sep 2017 - Nov 2017	\$75,115.00	\$67,491.98	89.85%
'MAR-15	Dec 2017 - Feb 2018	\$63,615.30	\$56,924.67	89.48%
'MAR-15	Mar 2018 - May 2018	\$60,824.83	\$53,061.85	87.24%
'MAR-15	Jun 2018 - Aug 2018	\$45,521.68	\$36,293.60	79.73%
'MAR-15	Sep 2018 - Nov 2018	\$44,756.74	\$35,529.60	79.38%
'MAR-15	Dec 2018 - Feb 2019	\$41,986.65	\$32,276.62	76.87%
'MAR-15	Mar 2019 - May 2019	\$37,937.08	\$25,830.60	68.09%
'MAR-15	Jun 2019 - Aug 2019	\$33,432.18	\$17,336.64	51.86%
'MAR-15	Sep 2019 - Nov 2019	\$31,678.57	\$15,782.44	49.82%
'MAR-15	Dec 2019 - Feb 2020	\$26,395.73	\$13,161.24	49.86%
'MAR-15	Mar 2020 - May 2020	\$19,782.12	\$9,341.98	47.22%
'MAR-15	Jun 2020 - Aug 2020	\$18,004.72	\$8,302.09	46.11%
'MAR-15	Sep 2020 - Nov 2020	\$15,717.98	\$6,833.52	43.48%
'MAR-15	Dec 2020 - Feb 2021	\$15,437.37	\$6,646.86	43.06%
'MAR-15	Mar 2021 - May 2021	\$14,033.43	\$5,832.66 \$4,566.14	41.56%
'MAR-15	Jun 2021 - Aug 2021	\$12,704.93 \$11,639.75	\$4,566.14	35.94%
'MAR-15 'APR-15	Sep 2021 - Nov 2021 Oct 2015 - Dec 2015	\$11,628.75 \$218,629.91	\$3,731.48 \$207,295.98	32.09% 94.82%
'APR-15	Jan 2016 - Mar 2016	\$110,689.27	\$107,198.27	96.85%
'APR-15	Apr 2016 - Jun 2016	\$147,780.26	\$138,073.63	93.43%
'APR-15	Jul 2016 - Sep 2016	\$120,883.27	\$133,388.50	93.80%
'APR-15	Oct 2016 - Dec 2016	\$125,393.26		93.35%
'APR-15	Jan 2017 - Mar 2017	\$117,952.08	\$108,712.58	92.17%
'APR-15	Apr 2017 - Jun 2017	\$108,447.59	\$99,286.39	91.55%
'APR-15	Jul 2017 - Sep 2017	\$97,328.89	\$87,921.62	90.33%
'APR-15	Oct 2017 - Dec 2017	\$89,860.42	\$80,369.61	89.44%
'APR-15	Jan 2018 - Mar 2018	\$82,524.21	\$73,087.83	88.57%
'APR-15	Apr 2018 - Jun 2018	\$53,767.36	\$44,359.43	82.50%
'APR-15	Jul 2018 - Sep 2018	\$49,064.00	\$38,808.52	79.10%
'APR-15	Oct 2018 - Dec 2018	\$48,493.23	\$37,141.46	76.59%
'APR-15	Jan 2019 - Mar 2019	\$50,965.08	\$37,962.04	74.49%
'APR-15	Apr 2019 - Jun 2019	\$45,517.87	\$27,876.96	61.24%
'APR-15	Jul 2019 - Sep 2019	\$42,503.37	\$22,607.98	53.19%
'APR-15	Oct 2019 - Dec 2019	\$43,052.47	\$22,566.82	52.42%
'APR-15	Jan 2020 - Mar 2020	\$28,685.99	\$14,971.33	52.19%
'APR-15	Apr 2020 - Jun 2020	\$24,327.64	\$11,712.82	48.15%
'APR-15	Jul 2020 - Sep 2020	\$22,852.72	\$10,081.84	44.12%
'APR-15	Oct 2020 - Dec 2020	\$20,001.64	\$8,543.53	42.71%
'APR-15	Jan 2021 - Mar 2021	\$19,344.12	\$8,052.90	41.63%
'APR-15	Apr 2021 - Jun 2021	\$17,881.13	\$6,867.12	38.40%
'APR-15	Jul 2021 - Sep 2021	\$16,721.80	\$5,036.56	30.12%
'APR-15	Oct 2021 - Dec 2021	\$15,895.26	\$4,227.13	26.59%
'MAY-15	Nov 2015 - Jan 2016	\$149,938.65	\$144,335.27	96.26%
'MAY-15	Feb 2016 - Apr 2016	\$104,023.89	\$101,160.70	97.25%
'MAY-15	May 2016 - Jul 2016	\$141,415.53	\$131,525.02	93.01%



	Chart	3: Quarterly Colle	ection	
Enrollment Month	Quarterly Pay Cycles	Amount Owed	Amount Collected	Percentage Collected
'MAY-15	Aug 2016 - Oct 2016	\$118,671.24	\$111,949.38	94.34%
'MAY-15	Nov 2016 - Jan 2017	\$114,860.84	\$107,698.12	93.76%
'MAY-15	Feb 2017 - Apr 2017	\$100,770.09	\$93,594.79	92.88%
'MAY-15	May 2017 - Jul 2017	\$91,483.93	\$84,009.89	91.83%
'MAY-15	Aug 2017 - Oct 2017	\$85,227.89	\$77,401.97	90.82%
'MAY-15	Nov 2017 - Jan 2018	\$78,080.43	\$70,742.92	90.60%
'MAY-15	Feb 2018 - Apr 2018	\$72,830.44	\$65,162.56	89.47%
'MAY-15	May 2018 - Jul 2018	\$51,225.13	\$42,922.63	83.79%
'MAY-15	Aug 2018 - Oct 2018	\$45,742.68	\$38,135.60	83.37%
'MAY-15	Nov 2018 - Jan 2019	\$48,295.95	\$38,157.84	79.01%
'MAY-15	Feb 2019 - Apr 2019	\$44,907.76	\$34,377.59	76.55%
'MAY-15	May 2019 - Jul 2019	\$37,635.59	\$21,733.33	57.75%
'MAY-15	Aug 2019 - Oct 2019	\$36,449.97	\$19,767.66	54.23%
'MAY-15	Nov 2019 - Jan 2020	\$35,053.36	\$19,286.51	55.02%
'MAY-15	Feb 2020 - Apr 2020	\$22,752.35	\$12,106.23	53.21%
'MAY-15	May 2020 - Jul 2020	\$19,097.33	\$9,973.30	52.22%
'MAY-15	Aug 2020 - Oct 2020	\$17,191.97	\$8,346.52	48.55%
'MAY-15	Nov 2020 - Jan 2021	\$15,780.94	\$7,711.64	48.87%
'MAY-15	Feb 2021 - Apr 2021	\$15,120.59	\$6,864.94	45.40%
'MAY-15	May 2021 - Jul 2021	\$13,615.52	\$5,820.35	42.75%
'MAY-15	Aug 2021 - Oct 2021	\$12,540.97	\$5,102.23	40.68%
'JUN-15	Dec 2015 - Feb 2016	\$118,845.02	\$114,421.27	96.28%
'JUN-15	Mar 2016 - May 2016	\$87,079.30	\$80,246.78	92.15%
'JUN-15	Jun 2016 - Aug 2016	\$77,094.21	\$72,793.02	94.42%
'JUN-15	Sep 2016 - Nov 2016	\$88,904.78	\$83,190.89	93.57%
'JUN-15	Dec 2016 - Feb 2017	\$80,602.95	\$74,503.81	92.43%
'JUN-15	Mar 2017 - May 2017	\$70,700.43	\$65,018.34	91.96%
'JUN-15	Jun 2017 - Aug 2017	\$63,290.43	\$57,935.07	91.54%
'JUN-15	Sep 2017 - Nov 2017	\$61,362.66	\$55,731.68	90.82%
'JUN-15	Dec 2017 - Feb 2018	\$54,204.53	\$48,630.52	89.72%
'JUN-15	Mar 2018 - May 2018	\$48,320.74	\$41,999.48	86.92%
'JUN-15	Jun 2018 - Aug 2018	\$37,778.91	\$30,758.17	81.42%
'JUN-15	Sep 2018 - Nov 2018	\$37,128.65	\$29,284.87	78.87%
'JUN-15	Dec 2018 - Feb 2019	\$34,809.46	\$26,541.27	76.25%
'JUN-15	Mar 2019 - May 2019	\$30,762.96	\$21,151.81	68.76%
'JUN-15	Jun 2019 - Aug 2019	\$24,811.48	\$14,075.77	56.73%
'JUN-15	Sep 2019 - Nov 2019	\$26,987.94	\$14,794.44	54.82%
'JUN-15	Dec 2019 - Feb 2020	\$24,188.85	\$13,800.48	57.05%
'JUN-15	Mar 2020 - May 2020	\$18,248.75	\$9,977.44	54.67%
'JUN-15	Jun 2020 - Aug 2020	\$16,003.96	\$8,601.09	53.74%
'JUN-15	Sep 2020 - Nov 2020	\$14,353.74	\$7,200.11	50.16%
'JUN-15	Dec 2020 - Feb 2021	\$13,974.10	\$6,715.37	48.06%
'JUN-15	Mar 2021 - May 2021	\$12,798.68	\$5,556.17	43.41%
'JUN-15	Jun 2021 - Aug 2021	\$11,428.28	\$4,331.97	37.91%
'JUN-15	Sep 2021 - Nov 2021	\$11,214.03	\$3,869.53	34.51%
'JUL-15	Jan 2016 - Mar 2016	\$117,133.64	\$112,951.18	96.43%
'JUL-15	Apr 2016 - Jun 2016	\$89,576.47	\$82,867.21	92.51%
'JUL-15	Jul 2016 - Sep 2016	\$73,442.50	\$68,683.32	93.52%
'JUL-15	Oct 2016 - Dec 2016	\$75,638.46	\$70,538.85	93.26%
'JUL-15	Jan 2017 - Mar 2017	\$71,954.63	\$65,606.35	91.18%



	Chart 3: Quarterly Collection				
Enrollment Month	Quarterly Pay Cycles	Amount Owed	Amount Collected	Percentage Collected	
'JUL-15	Apr 2017 - Jun 2017	\$57,494.73	\$52,168.75	90.74%	
'JUL-15	Jul 2017 - Sep 2017	\$53,059.24	\$48,399.96	91.22%	
'JUL-15	Oct 2017 - Dec 2017	\$50,072.10	\$44,935.95	89.74%	
'JUL-15	Jan 2018 - Mar 2018	\$49,134.58	\$43,486.67	88.51%	
'JUL-15	Apr 2018 - Jun 2018	\$29,534.85	\$24,817.36	84.03%	
'JUL-15	Jul 2018 - Sep 2018	\$28,045.19	\$22,638.64	80.72%	
'JUL-15	Oct 2018 - Dec 2018	\$27,595.51	\$21,715.65	78.69%	
'JUL-15	Jan 2019 - Mar 2019	\$29,776.42	\$21,863.40	73.43%	
'JUL-15	Apr 2019 - Jun 2019	\$24,251.56	\$14,098.70	58.14%	
'JUL-15	Jul 2019 - Sep 2019	\$23,008.34	\$12,096.93	52.58%	
'JUL-15	Oct 2019 - Dec 2019	\$22,436.17	\$11,460.35	51.08%	
'JUL-15	Jan 2020 - Mar 2020	\$14,238.84	\$7,193.49	50.52%	
'JUL-15	Apr 2020 - Jun 2020	\$12,219.85	\$6,253.34	51.17%	
'JUL-15	Jul 2020 - Sep 2020	\$10,564.83	\$5,199.41	49.21%	
'JUL-15	Oct 2020 - Dec 2020	\$8,717.47	\$3,835.35	44.00%	
'JUL-15	Jan 2021 - Mar 2021	\$8,718.41	\$3,876.42	44.46%	
'JUL-15	Apr 2021 - Jun 2021	\$8,227.92	\$3,430.55	41.69%	
'JUL-15	Jul 2021 - Sep 2021	\$7,512.25	\$2,591.22	34.49%	
'JUL-15	Oct 2021 - Dec 2021	\$7,144.25	\$2,095.88	29.34%	
'AUG-15	Feb 2016 - Apr 2016	\$115,025.10	\$109,556.26	95.25%	
'AUG-15	May 2016 - Jul 2016	\$86,598.34	\$78,365.01	90.49%	
'AUG-15	Aug 2016 - Oct 2016	\$74,947.09	\$69,596.68	92.86%	
'AUG-15	Nov 2016 - Jan 2017	\$82,382.95	\$76,301.24	92.62%	
'AUG-15	Feb 2017 - Apr 2017	\$73,544.72	\$66,620.12	90.58%	
'AUG-15	May 2017 - Jul 2017	\$55,954.95	\$50,193.28	89.70%	
'AUG-15	Aug 2017 - Oct 2017	\$54,444.08	\$49,149.76	90.28%	
'AUG-15	Nov 2017 - Jan 2018	\$50,879.35	\$45,784.76	89.99%	
'AUG-15	Feb 2018 - Apr 2018	\$48,654.06	\$43,199.67	88.79%	
'AUG-15	May 2018 - Jul 2018	\$32,699.11	\$26,919.68	82.33%	
'AUG-15	Aug 2018 - Oct 2018	\$29,256.32	\$23,355.69	79.83%	
'AUG-15	Nov 2018 - Jan 2019	\$30,700.22	\$23,593.59	76.85%	
'AUG-15	Feb 2019 - Apr 2019	\$29,784.50	\$21,906.40	73.55%	
'AUG-15	May 2019 - Jul 2019	\$23,686.31	\$11,389.11	48.08%	
'AUG-15	Aug 2019 - Oct 2019	\$22,768.55	\$10,347.16	45.44%	
'AUG-15	Nov 2019 - Jan 2020	\$22,052.07	\$9,796.69	44.43%	
'AUG-15	Feb 2020 - Apr 2020	\$14,331.61	\$6,505.31	45.39%	
'AUG-15	May 2020 - Jul 2020	\$10,880.15	\$4,679.93	43.01%	
'AUG-15	Aug 2020 - Oct 2020	\$9,834.77	\$4,196.55	42.67%	
'AUG-15	Nov 2020 - Jan 2021	\$8,799.84	\$3,474.55	39.48%	
'AUG-15	Feb 2021 - Apr 2021	\$8,840.13	\$3,080.02	34.84%	
'AUG-15	May 2021 - Jul 2021	\$7,794.37	\$2,395.98	30.74%	
'AUG-15	Aug 2021 - Oct 2021	\$7,175.16	\$2,035.14	28.36%	
'SEP-15	Mar 2016 - May 2016	\$96,423.20	\$89,022.03	92.32%	
'SEP-15	Jun 2016 - Aug 2016	\$56,711.46	\$52,363.34	92.33%	
'SEP-15	Sep 2016 - Nov 2016	\$59,635.11	\$55,616.14	93.26%	
'SEP-15	Dec 2016 - Feb 2017	\$62,421.39	\$57,860.21	92.69%	
'SEP-15	Mar 2017 - May 2017	\$58,472.92	\$52,951.31	90.56%	
'SEP-15	Jun 2017 - Aug 2017	\$45,475.77	\$40,937.76	90.02%	
'SEP-15	Sep 2017 - Nov 2017	\$43,867.15	\$39,024.95	88.96%	
'SEP-15	Dec 2017 - Feb 2018	\$41,541.93	\$36,372.78	87.56%	



Month Quarterly Pay Cycles Owed College 'SEP-15 Mar 2018 - May 2018 \$37,272.56 \$31,96	
'SEP-15 Jun 2018 - Aug 2018 \$28,150.86 \$22,5	02.15 79.93%
'SEP-15 Sep 2018 - Nov 2018 \$28,267.06 \$22,7	75.89 80.57%
'SEP-15 Dec 2018 - Feb 2019 \$28,093.62 \$22,09	50.14 78.49%
'SEP-15 Mar 2019 - May 2019 \$25,383.58 \$17,23	28.06 67.87%
'SEP-15 Jun 2019 - Aug 2019 \$19,373.45 \$9,4	15.64 48.60%
'SEP-15 Sep 2019 - Nov 2019 \$18,692.94 \$9,20	60.66 49.54%
'SEP-15 Dec 2019 - Feb 2020 \$16,079.06 \$7,70	69.90 48.32%
'SEP-15 Mar 2020 - May 2020 \$11,349.88 \$5,24	48.94 46.25%
'SEP-15 Jun 2020 - Aug 2020 \$9,952.67 \$4,30	60.53 43.81%
'SEP-15 Sep 2020 - Nov 2020 \$8,749.15 \$3,4	79.02 39.76%
'SEP-15 Dec 2020 - Feb 2021 \$8,674.16 \$3,30	69.33 38.84%
'SEP-15 Mar 2021 - May 2021 \$8,087.13 \$3,0	13.38 37.26%
'SEP-15 Jun 2021 - Aug 2021 \$7,135.27 \$2,4	79.84 34.75%
'SEP-15 Sep 2021 - Nov 2021 \$6,320.27 \$1,9	71.82 31.20%
'OCT-15 Apr 2016 - Jun 2016 \$105,293.39 \$97,23	30.86 92.34%
'OCT-15 Jul 2016 - Sep 2016 \$66,168.70 \$60,8	38.35 91.94%
'OCT-15 Oct 2016 - Dec 2016 \$75,636.14 \$70,0	72.00 92.64%
'OCT-15 Jan 2017 - Mar 2017 \$74,033.66 \$67,66	84.74 91.42%
'OCT-15 Apr 2017 - Jun 2017 \$60,277.81 \$53,9	
'OCT-15 Jul 2017 - Sep 2017 \$47,635.32 \$41,8	
'OCT-15 Oct 2017 - Dec 2017 \$49,368.96 \$43,73	
'OCT-15 Jan 2018 - Mar 2018 \$47,913.77 \$41,9	
'OCT-15 Apr 2018 - Jun 2018 \$28,740.53 \$24,3	
'OCT-15 Jul 2018 - Sep 2018 \$25,041.29 \$20,3	
'OCT-15 Oct 2018 - Dec 2018 \$26,075.37 \$20,5	
'OCT-15 Jan 2019 - Mar 2019 \$27,149.54 \$20,74	
'OCT-15 Apr 2019 - Jun 2019 \$24,448.17 \$13,9	
·	34.22 45.34%
·	99.56 44.12%
	65.69 45.99%
	18.29 45.79%
	58.92 44.28%
	51.30 41.16%
	59.87 41.35%
	17.83 37.58%
·	36.28 33.32%
	89.41 28.27%
'NOV-15 May 2016 - Jul 2016 \$125,881.48 \$114,9	
'NOV-15 Aug 2016 - Oct 2016 \$87,179.95 \$79,5-	
'NOV-15 Nov 2016 - Jan 2017 \$99,064.41 \$90,79	
'NOV-15 Feb 2017 - Apr 2017 \$92,667.84 \$83,2	
'NOV-15 May 2017 - Jul 2017 \$71,593.33 \$63,15	
'NOV-15 Aug 2017 - Oct 2017 \$54,590.37 \$48,04	
'NOV-15 Nov 2017 - Jan 2018 \$52,475.84 \$47,10	
'NOV-15 Feb 2018 - Apr 2018 \$52,943.46 \$46,40	
'NOV-15 May 2018 - Jul 2018 \$34,345.47 \$27,26	
'NOV-15 Aug 2018 - Oct 2018 \$28,898.82 \$23,09	
'NOV-15 Nov 2018 - Jan 2019 \$33,564.66 \$25,49	
'NOV-15 Feb 2019 - Apr 2019 \$32,699.16 \$22,96	



	Chart	3: Quarterly Coll	ection	
Enrollment Month	Quarterly Pay Cycles	Amount Owed		
'NOV-15	May 2019 - Jul 2019	\$26,424.18	\$12,782.66	48.37%
'NOV-15	Aug 2019 - Oct 2019	\$23,406.56	\$10,433.01	44.57%
'NOV-15	Nov 2019 - Jan 2020	\$23,416.83	\$11,075.61	47.30%
'NOV-15	Feb 2020 - Apr 2020	\$16,183.17	\$7,489.00	
'NOV-15	May 2020 - Jul 2020	\$12,983.54		45.62%
'NOV-15	Aug 2020 - Oct 2020	\$11,452.25		41.11%
'NOV-15	Nov 2020 - Jan 2021	\$10,461.79		38.02%
'NOV-15	Feb 2021 - Apr 2021	\$9,831.61	\$3,663.51	37.26%
'NOV-15	May 2021 - Jul 2021	\$9,178.52		
'NOV-15	Aug 2021 - Oct 2021	\$8,770.04		
'DEC-15	Jun 2016 - Aug 2016	\$118,429.55		92.16%
'DEC-15	Sep 2016 - Nov 2016	\$96,852.98		92.37%
'DEC-15	Dec 2016 - Feb 2017	\$100,470.28		91.55%
'DEC-15	Mar 2017 - May 2017	\$100,602.21	\$90,042.84	
'DEC-15	Jun 2017 - Aug 2017	\$79,555.49		
'DEC-15	Sep 2017 - Nov 2017	\$62,190.56		87.51%
'DEC-15	Dec 2017 - Feb 2018	\$59,396.20	· · ·	
'DEC-15	Mar 2018 - May 2018	\$55,762.13	· ·	84.20%
'DEC-15	Jun 2018 - Aug 2018	\$39,812.84		75.04%
'DEC-15	Sep 2018 - Nov 2018	\$37,357.39		
'DEC-15	Dec 2018 - Feb 2019	\$36,572.20		71.30%
'DEC-15	Mar 2019 - May 2019	\$34,252.17	\$21,614.91	63.11%
'DEC-15	Jun 2019 - Aug 2019			48.12%
'DEC-15	Sep 2019 - Nov 2019	\$29,696.78 \$27,651.32		45.88%
'DEC-15	Dec 2019 - Feb 2020	\$24,170.04		
'DEC-15	Mar 2020 - May 2020	\$18,954.87	\$8,685.48	
'DEC-15	Jun 2020 - Aug 2020	\$16,121.50		
'DEC-15	Sep 2020 - Nov 2020	\$14,495.90		
	Dec 2020 - Feb 2021			
'DEC-15	Mar 2021 - May 2021	\$13,724.38		
'DEC-15		\$12,727.27		33.41%
'DEC-15	Jun 2021 - Aug 2021 Sep 2021 - Nov 2021	\$11,269.47		
'DEC-15	Jul 2016 - Sep 2016	\$10,772.00		30.19% 93.06%
'JAN-16	•	\$155,735.16		92.57%
'JAN-16	Oct 2016 - Dec 2016 Jan 2017 - Mar 2017	\$124,927.68 \$124,681.47		
'JAN-16				91.98%
'JAN-16	Apr 2017 - Jun 2017 Jul 2017 - Sep 2017	\$107,038.26		90.07%
'JAN-16	Oct 2017 - Sep 2017	\$87,307.02		
'JAN-16		\$73,009.11 \$75,735,17		87.09%
'JAN-16	Jan 2018 - Mar 2018	\$75,725.17		86.59%
'JAN-16	Apr 2018 - Jun 2018	\$47,120.49		81.00%
'JAN-16	Jul 2018 - Sep 2018	\$40,419.29		
'JAN-16	Oct 2018 - Dec 2018	\$40,128.69		
'JAN-16	Jan 2019 - Mar 2019	\$43,186.44		
'JAN-16	Apr 2019 - Jun 2019	\$38,974.38		59.30%
'JAN-16	Jul 2019 - Sep 2019	\$35,945.43		
'JAN-16	Oct 2019 - Dec 2019	\$34,865.50		
'JAN-16	Jan 2020 - Mar 2020	\$24,489.87		49.09%
'JAN-16	Apr 2020 - Jun 2020	\$21,283.96		48.64%
'JAN-16	Jul 2020 - Sep 2020	\$19,422.91	\$8,812.52	45.37%



Chart 3: Quarterly Collection				
Enrollment Month	Quarterly Pay Cycles	Amount Owed	Amount Collected	Percentage Collected
'JAN-16	Oct 2020 - Dec 2020	\$17,559.58	\$7,290.18	41.52%
'JAN-16	Jan 2021 - Mar 2021	\$16,833.62	\$6,691.73	39.75%
'JAN-16	Apr 2021 - Jun 2021	\$16,037.49	\$5,782.17	36.05%
'JAN-16	Jul 2021 - Sep 2021	\$15,055.34	\$4,766.81	31.66%
'JAN-16	Oct 2021 - Dec 2021	\$13,909.61	\$3,680.13	26.46%
'FEB-16	Aug 2016 - Oct 2016	\$212,319.95	\$200,513.14	94.44%
'FEB-16	Nov 2016 - Jan 2017	\$164,947.08	\$155,348.56	94.18%
'FEB-16	Feb 2017 - Apr 2017	\$153,937.67	\$143,297.96	93.09%
'FEB-16	May 2017 - Jul 2017	\$132,773.59	\$121,885.23	91.80%
'FEB-16	Aug 2017 - Oct 2017	\$114,093.62	\$102,847.51	90.14%
'FEB-16	Nov 2017 - Jan 2018	\$95,017.30	\$85,043.28	89.50%
'FEB-16	Feb 2018 - Apr 2018	\$91,716.80	\$80,905.51	88.21%
'FEB-16	May 2018 - Jul 2018	\$63,678.09	\$51,373.21	80.68%
'FEB-16	Aug 2018 - Oct 2018	\$57,784.79	\$45,984.92	79.58%
'FEB-16	Nov 2018 - Jan 2019	\$61,006.45	\$46,792.93	76.70%
'FEB-16	Feb 2019 - Apr 2019	\$56,824.01	\$41,251.79	72.60%
'FEB-16	May 2019 - Jul 2019	\$50,096.79	\$28,220.83	56.33%
'FEB-16	Aug 2019 - Oct 2019	\$46,934.07	\$24,942.72	53.14%
'FEB-16	Nov 2019 - Jan 2020	\$43,044.71	\$23,140.47	53.76%
'FEB-16	Feb 2020 - Apr 2020	\$29,536.57	\$15,362.15	52.01%
'FEB-16	May 2020 - Jul 2020	\$24,801.99	\$12,887.98	51.96%
'FEB-16	Aug 2020 - Oct 2020	\$21,986.44	\$10,701.59	48.67%
'FEB-16	Nov 2020 - Jan 2021	\$19,388.67	\$8,846.26	45.63%
'FEB-16	Feb 2021 - Apr 2021	\$17,738.11	\$7,628.77	43.01%
'FEB-16	May 2021 - Jul 2021	\$16,293.17	\$6,265.50	38.45%
'FEB-16	Aug 2021 - Oct 2021	\$15,952.74	\$5,586.48	35.02%
'MAR-16	Sep 2016 - Nov 2016	\$192,136.79	\$178,931.24	93.13%
'MAR-16	Dec 2016 - Feb 2017	\$139,731.29	\$129,244.04	92.49%
'MAR-16	Mar 2017 - May 2017	\$131,653.84	\$119,667.63	90.90%
'MAR-16	Jun 2017 - Aug 2017	\$115,720.04	\$103,135.97	89.13%
'MAR-16	Sep 2017 - Nov 2017	\$101,613.79	\$88,950.90	87.54%
'MAR-16	Dec 2017 - Feb 2018	\$81,901.04	\$69,982.97	85.45%
'MAR-16	Mar 2018 - May 2018	\$77,699.54 \$57,187.62	\$64,401.59	82.89% 74.49%
'MAR-16	Jun 2018 - Aug 2018 Sep 2018 - Nov 2018	\$54,809.40	\$42,600.47	
'MAR-16 'MAR-16	Dec 2018 - Feb 2019	\$51,069.30	\$39,466.45 \$35,901.12	72.01% 70.30%
'MAR-16	Mar 2019 - May 2019	\$48,363.03	\$30,598.00	63.27%
'MAR-16	Jun 2019 - May 2019	\$42,292.95	\$20,681.98	48.90%
'MAR-16	Sep 2019 - Nov 2019	\$40,249.52	\$19,043.82	47.31%
'MAR-16	Dec 2019 - Feb 2020	\$33,988.27	\$16,220.81	47.72%
'MAR-16	Mar 2020 - May 2020	\$26,714.54	\$12,204.50	45.68%
'MAR-16	Jun 2020 - May 2020	\$24,060.96	\$10,786.47	44.83%
'MAR-16	Sep 2020 - Nov 2020	\$20,177.39	\$8,036.76	39.83%
'MAR-16	Dec 2020 - Feb 2021	\$18,980.60	\$7,064.13	37.22%
'MAR-16	Mar 2021 - May 2021	\$18,009.10	\$6,107.76	33.91%
'MAR-16	Jun 2021 - Aug 2021	\$16,445.56	\$4,947.75	30.09%
'MAR-16	Sep 2021 - Nov 2021	\$16,023.73	\$4,225.11	26.37%
'APR-16	Oct 2016 - Dec 2016	\$177,960.07	\$164,538.17	92.46%
'APR-16	Jan 2017 - Mar 2017	\$143,604.24	\$131,013.63	91.23%



Chart 3: Quarterly Collection				
Enrollment Month	Quarterly Pay Cycles	Amount Owed	Amount Collected	Percentage Collected
'APR-16	Apr 2017 - Jun 2017	\$129,969.02	\$116,990.11	90.01%
'APR-16	Jul 2017 - Sep 2017	\$111,500.67	\$98,164.90	88.04%
'APR-16	Oct 2017 - Dec 2017	\$96,559.85	\$83,372.28	86.34%
'APR-16	Jan 2018 - Mar 2018	\$86,840.57	\$74,308.85	85.57%
'APR-16	Apr 2018 - Jun 2018	\$57,887.18	\$46,287.17	79.96%
'APR-16	Jul 2018 - Sep 2018	\$50,886.60	\$38,759.45	76.17%
'APR-16	Oct 2018 - Dec 2018	\$51,468.91	\$37,880.45	73.60%
'APR-16	Jan 2019 - Mar 2019	\$53,427.92	\$37,227.36	69.68%
'APR-16	Apr 2019 - Jun 2019	\$47,557.66	\$25,432.55	53.48%
'APR-16	Jul 2019 - Sep 2019	\$46,686.77	\$19,778.54	42.36%
'APR-16	Oct 2019 - Dec 2019	\$45,388.89	\$19,293.59	42.51%
'APR-16	Jan 2020 - Mar 2020	\$30,011.93	\$12,304.42	41.00%
'APR-16	Apr 2020 - Jun 2020	\$26,143.56	\$10,685.01	40.87%
'APR-16	Jul 2020 - Sep 2020	\$23,599.42	\$8,906.80	37.74%
'APR-16	Oct 2020 - Dec 2020	\$20,623.93	\$7,077.25	34.32%
'APR-16	Jan 2021 - Mar 2021	\$20,226.89	\$6,869.15	33.96%
'APR-16	Apr 2021 - Jun 2021	\$18,837.94	\$5,678.68	30.14%
'APR-16	Jul 2021 - Sep 2021	\$17,886.72	\$4,863.99	27.19%
'APR-16	Oct 2021 - Dec 2021	\$16,588.29	\$3,684.88	22.21%
'MAY-16	Nov 2016 - Jan 2017	\$178,730.34	\$164,709.32	92.16%
'MAY-16	Feb 2017 - Apr 2017	\$139,396.72	\$126,701.01	90.89%
'MAY-16	May 2017 - Jul 2017	\$117,324.30	\$104,656.54	89.20%
'MAY-16	Aug 2017 - Oct 2017	\$107,795.59	\$94,510.47	87.68%
'MAY-16	Nov 2017 - Jan 2018	\$91,869.99	\$79,770.63	86.83%
'MAY-16	Feb 2018 - Apr 2018	\$83,174.19	\$70,576.12	84.85%
'MAY-16	May 2018 - Jul 2018	\$56,268.74	\$42,972.90	76.37%
'MAY-16	Aug 2018 - Oct 2018	\$52,207.73	\$39,070.41	74.84%
'MAY-16	Nov 2018 - Jan 2019	\$55,844.01	\$40,709.90	72.90%
'MAY-16	Feb 2019 - Apr 2019	\$52,125.17	\$35,757.73	68.60%
'MAY-16	May 2019 - Jul 2019	\$44,532.76	\$21,263.90	47.75%
'MAY-16	Aug 2019 - Oct 2019	\$45,434.92	\$21,557.58	47.45%
'MAY-16	Nov 2019 - Jan 2020	\$41,866.43	\$19,539.28	46.67%
'MAY-16	Feb 2020 - Apr 2020	\$28,122.53	\$12,853.72	45.71%
'MAY-16	May 2020 - Jul 2020	\$23,364.29	\$10,064.80	43.08%
'MAY-16	Aug 2020 - Oct 2020	\$21,242.16	\$8,354.92	39.33%
'MAY-16	Nov 2020 - Jan 2021	\$19,288.09	\$6,901.16	35.78%
'MAY-16	Feb 2021 - Apr 2021	\$18,219.74	\$6,124.78	33.62%
'MAY-16	May 2021 - Jul 2021	\$16,516.70	\$4,756.27	28.80%
'MAY-16	Aug 2021 - Oct 2021	\$15,663.24	\$3,780.02	24.13%
'JUN-16	Dec 2016 - Feb 2017	\$113,820.12	\$104,876.84	92.14%
'JUN-16	Mar 2017 - May 2017	\$92,663.61	\$83,609.60	90.23%
'JUN-16	Jun 2017 - Aug 2017	\$80,783.93	\$72,479.55	89.72%
'JUN-16	Sep 2017 - Nov 2017	\$78,263.72	\$69,915.13	89.33%
'JUN-16	Dec 2017 - Feb 2018	\$67,684.70	\$60,018.31	88.67%
'JUN-16	Mar 2018 - May 2018	\$56,953.25	\$49,052.81	86.13%
'JUN-16	Jun 2018 - Aug 2018	\$43,815.23	\$34,611.32	78.99%
'JUN-16	Sep 2018 - Nov 2018	\$44,174.75	\$33,823.10	76.57%
'JUN-16	Dec 2018 - Feb 2019	\$40,943.55	\$30,303.97	74.01%
'JUN-16	Mar 2019 - May 2019	\$34,373.72	\$22,562.44	65.64%



Chart 3: Quarterly Collection				
Enrollment Month	Quarterly Pay Cycles	Amount Owed	Amount Collected	Percentage Collected
'JUN-16	Jun 2019 - Aug 2019	\$28,462.85	\$14,004.16	49.20%
'JUN-16	Sep 2019 - Nov 2019	\$29,924.01	\$14,083.30	47.06%
'JUN-16	Dec 2019 - Feb 2020	\$25,269.59	\$12,256.70	48.50%
'JUN-16	Mar 2020 - May 2020	\$18,541.69	\$8,855.95	47.76%
'JUN-16	Jun 2020 - Aug 2020	\$16,160.52	\$7,664.58	47.43%
'JUN-16	Sep 2020 - Nov 2020	\$14,225.43	\$6,400.61	44.99%
'JUN-16	Dec 2020 - Feb 2021	\$13,856.76	\$5,906.53	42.63%
'JUN-16	Mar 2021 - May 2021	\$12,915.64	\$5,152.40	39.89%
'JUN-16	Jun 2021 - Aug 2021	\$11,676.64	\$3,862.13	33.08%
'JUN-16	Sep 2021 - Nov 2021	\$11,197.72	\$3,284.10	29.33%
'JUL-16	Jan 2017 - Mar 2017	\$131,684.91	\$121,150.76	92.00%
'JUL-16	Apr 2017 - Jun 2017	\$103,659.80	\$93,522.04	90.22%
'JUL-16	Jul 2017 - Sep 2017	\$90,228.21	\$80,943.24	89.71%
'JUL-16	Oct 2017 - Dec 2017	\$85,022.58	\$76,074.95	89.48%
'JUL-16	Jan 2018 - Mar 2018	\$81,595.61	\$72,541.15	88.90%
'JUL-16	Apr 2018 - Jun 2018	\$43,881.30	\$37,202.49	84.78%
'JUL-16	Jul 2018 - Sep 2018	\$41,077.84	\$33,459.80	81.45%
'JUL-16	Oct 2018 - Dec 2018	\$41,333.19	\$32,696.80	79.11%
'JUL-16	Jan 2019 - Mar 2019	\$44,558.97	\$33,778.69	75.81%
'JUL-16	Apr 2019 - Jun 2019	\$33,493.60	\$20,463.82	61.10%
'JUL-16	Jul 2019 - Sep 2019	\$29,855.11	\$14,946.06	50.06%
'JUL-16	Oct 2019 - Dec 2019	\$30,217.14	\$13,633.11	45.12%
'JUL-16	Jan 2020 - Mar 2020	\$19,678.42	\$8,388.53	42.63%
'JUL-16	Apr 2020 - Jun 2020	\$16,261.91	\$6,902.77	42.45%
'JUL-16	Jul 2020 - Sep 2020	\$14,921.53	\$6,068.93	40.67%
'JUL-16	Oct 2020 - Dec 2020	\$13,263.88	\$5,203.50	39.23%
'JUL-16	Jan 2021 - Mar 2021	\$12,214.23	\$4,304.02	35.24%
'JUL-16	Apr 2021 - Jun 2021	\$11,687.38	\$4,035.67	34.53%
'JUL-16	Jul 2021 - Sep 2021	\$10,995.11	\$3,319.72	30.19%
'JUL-16	Oct 2021 - Dec 2021	\$10,070.12	\$2,541.10	25.23%
'AUG-16	Feb 2017 - Apr 2017	\$132,897.77	\$121,676.22	91.56%
'AUG-16	May 2017 - Jul 2017	\$113,342.57	\$102,882.38	90.77%
'AUG-16	Aug 2017 - Oct 2017	\$105,276.48	\$95,409.51	90.63%
'AUG-16	Nov 2017 - Jan 2018	\$94,527.15	\$85,177.53	90.11%
'AUG-16	Feb 2018 - Apr 2018	\$85,988.45	\$76,208.35	88.63%
'AUG-16	May 2018 - Jul 2018	\$51,778.72	\$41,954.07	81.03%
'AUG-16	Aug 2018 - Oct 2018	\$49,753.82	\$40,956.13	82.32%
'AUG-16	Nov 2018 - Jan 2019	\$53,932.71	\$42,872.70	79.49%
'AUG-16	Feb 2019 - Apr 2019	\$50,232.73	\$37,896.13	75.44%
'AUG-16	May 2019 - Jul 2019	\$34,796.21	\$18,580.39	53.40%
'AUG-16	Aug 2019 - Oct 2019	\$33,394.63	\$17,188.57	51.47%
'AUG-16	Nov 2019 - Jan 2020	\$33,645.07	\$16,488.71	49.01%
'AUG-16	Feb 2020 - Apr 2020	\$23,045.42	\$10,610.64	46.04%
'AUG-16	May 2020 - Jul 2020	\$18,880.31	\$8,011.99	42.44%
'AUG-16	Aug 2020 - Oct 2020	\$17,074.37	\$6,921.39	40.54%
'AUG-16	Nov 2020 - Jan 2021	\$15,661.74	\$5,864.21	37.44%
'AUG-16	Feb 2021 - Apr 2021	\$15,036.95	\$5,781.83	38.45%
'AUG-16	May 2021 - Jul 2021	\$13,852.70	\$4,781.08	34.51%
'AUG-16	Aug 2021 - Oct 2021	\$12,889.28		28.76%



	Chart	3: Quarterly Coll	ection	
Enrollment Month	Quarterly Pay Cycles	Amount Owed	Amount Collected	Percentage Collected
'SEP-16	Mar 2017 - May 2017	\$118,100.31	\$106,576.17	90.24%
'SEP-16	Jun 2017 - Aug 2017	\$91,133.88	\$82,060.89	90.04%
'SEP-16	Sep 2017 - Nov 2017	\$81,556.42	\$73,451.42	90.06%
'SEP-16	Dec 2017 - Feb 2018	\$74,943.00	\$67,235.04	89.71%
'SEP-16	Mar 2018 - May 2018	\$64,875.14	\$55,775.94	85.97%
'SEP-16	Jun 2018 - Aug 2018	\$44,061.10	\$35,281.76	80.07%
'SEP-16	Sep 2018 - Nov 2018	\$43,305.78	\$34,329.62	79.27%
'SEP-16	Dec 2018 - Feb 2019	\$42,378.11	\$32,489.02	76.66%
'SEP-16	Mar 2019 - May 2019	\$39,649.43	\$26,203.41	66.09%
'SEP-16	Jun 2019 - Aug 2019	\$26,474.76	\$12,820.41	48.43%
'SEP-16	Sep 2019 - Nov 2019	\$23,503.47	\$10,762.41	45.79%
'SEP-16	Dec 2019 - Feb 2020	\$22,328.64	\$9,573.29	42.87%
'SEP-16	Mar 2020 - May 2020	\$16,479.39	\$7,130.56	43.27%
'SEP-16	Jun 2020 - Aug 2020	\$13,881.15	\$5,928.79	42.71%
'SEP-16	Sep 2020 - Nov 2020	\$11,512.64	\$4,288.36	37.25%
'SEP-16	Dec 2020 - Feb 2021	\$11,200.97	\$4,019.50	35.89%
'SEP-16	Mar 2021 - May 2021	\$9,983.87	\$3,426.96	34.32%
'SEP-16	Jun 2021 - Aug 2021	\$9,171.65	\$2,732.58	29.79%
'SEP-16	Sep 2021 - Nov 2021	\$9,189.48	\$2,347.80	25.55%
'OCT-16	Apr 2017 - Jun 2017	\$149,103.18	\$134,325.93	90.09%
'OCT-16	Jul 2017 - Sep 2017	\$115,722.98	\$103,403.88	89.35%
'OCT-16	Oct 2017 - Dec 2017	\$103,091.25	\$92,615.26	89.84%
'OCT-16	Jan 2018 - Mar 2018	\$96,247.41	\$84,850.71	88.16%
'OCT-16	Apr 2018 - Jun 2018	\$55,068.87	\$45,762.14	83.10%
'OCT-16	Jul 2018 - Sep 2018	\$46,634.85	\$36,667.28	78.63%
'OCT-16	Oct 2018 - Dec 2018	\$51,904.59	\$40,166.94	77.39%
'OCT-16	Jan 2019 - Mar 2019	\$53,964.15	\$39,134.63	72.52%
'OCT-16	Apr 2019 - Jun 2019	\$47,917.21	\$25,934.64	54.12%
'OCT-16	Jul 2019 - Sep 2019	\$40,907.52	\$18,350.43	44.86%
'OCT-16	Oct 2019 - Dec 2019	\$42,580.42	\$18,409.04	43.23%
'OCT-16	Jan 2020 - Mar 2020	\$27,886.63	\$10,409.04	42.17%
'OCT-16	Apr 2020 - Jun 2020	\$22,378.07	\$8,697.24	38.87%
'OCT-16	Jul 2020 - Sep 2020	\$19,954.53	\$7,745.86	38.82%
'OCT-16	Oct 2020 - Dec 2020	\$17,225.69	\$6,038.85	35.06%
'OCT-16	Jan 2021 - Mar 2021	\$16,689.44	\$5,542.80	33.21%
'OCT-16	Apr 2021 - Jun 2021	\$15,734.37	\$4,954.49	31.49%
'OCT-16	Jul 2021 - Sep 2021	\$14,414.14	\$3,725.06	25.84%
'OCT-16	Oct 2021 - Dec 2021	\$13,717.80	\$3,028.03	22.07%
'NOV-16	May 2017 - Jul 2017	\$128,021.04	\$115,031.49	89.85%
'NOV-16	Aug 2017 - Oct 2017	\$89,338.77	\$79,985.37	89.53%
'NOV-16	Nov 2017 - Jan 2018	\$81,774.58	\$73,700.32	90.13%
'NOV-16	Feb 2018 - Apr 2018	\$77,604.70	\$69,385.48	89.41%
'NOV-16	May 2018 - Jul 2018	\$48,002.23	\$37,551.17	78.23%
'NOV-16	Aug 2018 - Oct 2018	\$40,473.66	\$31,460.49	77.73%
'NOV-16	Nov 2018 - Jan 2019	\$47,319.62	\$36,575.92	77.30%
'NOV-16	Feb 2019 - Apr 2019	\$43,766.08	\$32,548.27	74.37%
'NOV-16	May 2019 - Jul 2019	\$36,222.68	\$17,492.12	48.29%
'NOV-16	Aug 2019 - Oct 2019	\$32,269.44	\$14,118.90	43.75%
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'NOV-16	Nov 2019 - Jan 2020	\$30,415.68	\$13,069.31	42.97%



Chart 3: Quarterly Collection				
Enrollment Month	Quarterly Pay Cycles	Amount Owed		Percentage Collected
'NOV-16	Feb 2020 - Apr 2020	\$20,889.75	\$9,397.08	44.98%
'NOV-16	May 2020 - Jul 2020	\$17,880.29	\$7,476.54	41.81%
'NOV-16	Aug 2020 - Oct 2020	\$15,831.98	\$6,076.79	38.38%
'NOV-16	Nov 2020 - Jan 2021	\$14,244.97	\$5,052.15	35.47%
'NOV-16	Feb 2021 - Apr 2021	\$13,427.74	\$4,569.76	34.03%
'NOV-16	May 2021 - Jul 2021	\$12,183.80	\$3,500.53	28.73%
'NOV-16	Aug 2021 - Oct 2021	\$11,502.90	\$2,850.74	24.78%
'DEC-16	Jun 2017 - Aug 2017	\$118,448.23	\$105,479.08	89.05%
'DEC-16	Sep 2017 - Nov 2017	\$84,550.11	\$74,620.30	88.26%
'DEC-16	Dec 2017 - Feb 2018	\$76,296.90	\$67,073.25	87.91%
'DEC-16	Mar 2018 - May 2018	\$69,847.58	\$58,559.55	83.84%
'DEC-16	Jun 2018 - Aug 2018	\$52,119.51	\$39,354.18	75.51%
'DEC-16	Sep 2018 - Nov 2018	\$48,484.96	·	73.39%
'DEC-16	Dec 2018 - Feb 2019	\$47,486.53	\$34,142.61	71.90%
'DEC-16	Mar 2019 - May 2019	\$43,088.99	\$27,366.59	63.51%
'DEC-16	Jun 2019 - Aug 2019	\$36,636.92	\$16,640.59	45.42%
'DEC-16	Sep 2019 - Nov 2019	\$33,866.44	\$14,354.39	42.39%
'DEC-16	Dec 2019 - Feb 2020	\$29,456.36	\$13,007.32	44.16%
'DEC-16	Mar 2020 - May 2020	\$21,540.21	\$9,073.13	42.12%
'DEC-16	Jun 2020 - Aug 2020	\$19,020.01	\$7,744.95	40.72%
'DEC-16	Sep 2020 - Nov 2020	\$16,543.50	\$6,191.96	37.43%
'DEC-16	Dec 2020 - Feb 2021	\$15,432.91	\$5,513.94	35.73%
'DEC-16	Mar 2021 - May 2021	\$14,258.46		33.41%
'DEC-16	Jun 2021 - May 2021	\$13,254.67	\$3,663.42	27.64%
'DEC-16	Sep 2021 - Nov 2021	\$12,101.33	\$2,972.84	24.57%
'JAN-17	Jul 2017 - Sep 2017	\$169,747.87	\$153,015.98	90.14%
'JAN-17	Oct 2017 - Dec 2017	\$125,507.50	\$112,258.16	89.44%
'JAN-17	Jan 2018 - Mar 2018	\$124,363.14	\$110,671.27	88.99%
'JAN-17	Apr 2018 - Jun 2018	\$77,932.11	\$64,617.83	82.92%
'JAN-17	Jul 2018 - Sep 2018	\$66,833.32	\$52,641.25	78.76%
'JAN-17	Oct 2018 - Dec 2018	\$63,245.49	\$47,503.22	75.11%
'JAN-17	Jan 2019 - Mar 2019	\$70,569.74	\$51,759.92	73.35%
'JAN-17	Apr 2019 - Jun 2019	\$62,664.98	\$35,608.18	56.82%
'JAN-17	Jul 2019 - Sep 2019	\$55,769.75	\$25,658.55	46.01%
'JAN-17	Oct 2019 - Dec 2019	\$52,929.23	\$23,827.15	45.02%
'JAN-17	Jan 2020 - Mar 2020	\$35,607.16	\$16,061.41	45.11%
'JAN-17	Apr 2020 - Jun 2020	\$29,222.46	\$13,249.25	45.34%
'JAN-17	Jul 2020 - Sep 2020	\$27,087.16	\$11,102.42	40.99%
'JAN-17	Oct 2020 - Dec 2020	\$23,780.65	\$8,779.01	36.92%
'JAN-17	Jan 2021 - Mar 2021	\$22,247.60	\$7,744.64	34.81%
'JAN-17	Apr 2021 - Jun 2021	\$20,338.56	\$6,492.25	31.92%
'JAN-17	Jul 2021 - Sep 2021	\$18,958.46	\$5,289.36	27.90%
'JAN-17	Oct 2021 - Dec 2021	\$17,391.60	\$3,796.32	21.83%
'FEB-17	Aug 2017 - Oct 2017	\$152,228.69	\$139,759.48	91.81%
'FEB-17	Nov 2017 - Jan 2018	\$113,445.43	\$103,032.46	90.82%
'FEB-17	Feb 2018 - Apr 2018	\$103,705.61	\$92,625.25	89.32%
'FEB-17	May 2018 - Jul 2018	\$69,780.08	\$56,684.70	81.23%
'FEB-17	Aug 2018 - Oct 2018	\$60,056.05	\$48,192.76	80.25%
	Nov 2018 - Jan 2019	\$61,365.44	\$47,295.51	77.07%
'FEB-17	1907 2010 - Jan 2019	φυ1,303.44	Φ 4 1,295.51	11.01%



Chart 3: Quarterly Collection				
Enrollment Month	Quarterly Pay Cycles	Amount Owed		Percentage Collected
'FEB-17	Feb 2019 - Apr 2019	\$58,966.07	\$43,554.37	73.86%
'FEB-17	May 2019 - Jul 2019	\$51,360.04	\$26,588.71	51.77%
'FEB-17	Aug 2019 - Oct 2019	\$48,067.67	\$23,708.02	49.32%
'FEB-17	Nov 2019 - Jan 2020	\$42,506.22	\$21,332.85	50.19%
'FEB-17	Feb 2020 - Apr 2020	\$27,393.19	\$13,174.74	48.09%
'FEB-17	May 2020 - Jul 2020	\$22,173.83	\$10,622.62	47.91%
'FEB-17	Aug 2020 - Oct 2020	\$20,208.76	\$9,239.82	45.72%
'FEB-17	Nov 2020 - Jan 2021	\$18,291.76	\$7,926.20	43.33%
'FEB-17	Feb 2021 - Apr 2021	\$17,371.44		40.21%
'FEB-17	May 2021 - Jul 2021	\$15,985.01	\$5,685.51	35.57%
'FEB-17	Aug 2021 - Oct 2021	\$15,536.53		32.46%
'MAR-17	Sep 2017 - Nov 2017	\$164,452.59		90.99%
'MAR-17	Dec 2017 - Feb 2018	\$120,365.38		90.67%
'MAR-17	Mar 2018 - May 2018	\$109,940.96		87.94%
'MAR-17	Jun 2018 - Aug 2018	\$81,294.77	\$66,898.22	82.29%
'MAR-17	Sep 2018 - Nov 2018	\$75,640.63		79.21%
'MAR-17	Dec 2018 - Feb 2019	\$66,610.11	\$50,270.70	75.47%
'MAR-17	Mar 2019 - May 2019	\$60,823.91	\$40,099.24	65.93%
'MAR-17	Jun 2019 - Aug 2019	\$56,170.05		51.62%
'MAR-17	Sep 2019 - Nov 2019	\$51,636.15		49.29%
'MAR-17	Dec 2019 - Feb 2020	\$40,953.10		51.14%
'MAR-17	Mar 2020 - May 2020	\$31,392.92	\$15,869.25	50.55%
'MAR-17	Jun 2020 - Aug 2020	\$26,977.03		49.09%
'MAR-17	Sep 2020 - Nov 2020	\$23,338.95		45.35% 45.35%
'MAR-17	Dec 2020 - Feb 2021	\$21,723.15		44.61%
'MAR-17	Mar 2021 - May 2021	\$20,963.31	\$8,955.26	42.72%
'MAR-17	Jun 2021 - Aug 2021	\$19,345.73		37.87%
'MAR-17	Sep 2021 - Nov 2021	\$18,361.30		32.28%
'APR-17	Oct 2017 - Dec 2017	\$213,261.42		90.09%
'APR-17	Jan 2018 - Mar 2018	\$168,902.89		88.88%
'APR-17	Apr 2018 - Jun 2018	\$102,651.71	\$85,838.15	83.62%
'APR-17	Jul 2018 - Sep 2018	\$88,178.68		78.99%
'APR-17	Oct 2018 - Dec 2018	\$85,973.60		75.86%
'APR-17	Jan 2019 - Mar 2019	\$89,705.13		73.20%
'APR-17	Apr 2019 - Jun 2019	\$81,852.09		56.85%
'APR-17	Jul 2019 - Sep 2019	\$77,152.29		46.72%
'APR-17	Oct 2019 - Dec 2019	\$74,433.95		45.19%
'APR-17	Jan 2020 - Mar 2020	\$49,846.62		44.31%
'APR-17	Apr 2020 - Jun 2020	\$39,562.98		41.81%
'APR-17	Jul 2020 - Sep 2020	\$36,366.59		39.81%
'APR-17	Oct 2020 - Dec 2020	\$32,107.30		34.87%
'APR-17	Jan 2021 - Mar 2021	\$31,309.39		33.68%
'APR-17	Apr 2021 - Mai 2021	\$29,685.84	\$9,310.82	31.36%
'APR-17	Jul 2021 - Sep 2021	\$28,150.35		27.68%
'APR-17	Oct 2021 - Sep 2021	\$25,475.58		22.25%
'MAY-17	Nov 2017 - Jan 2018	\$130,141.27	\$117,561.68	90.33%
	Feb 2018 - Apr 2018	\$101,983.40	\$91,344.80	89.57%
'MAY-17				
'MAY-17	May 2018 - Jul 2018	\$63,998.65		82.12%
'MAY-17	Aug 2018 - Oct 2018	\$57,218.21	\$45,561.52	79.63%



Chart 3: Quarterly Collection				
Enrollment Month	Quarterly Pay Cycles	Amount Owed	Amount Collected	Percentage Collected
'MAY-17	Nov 2018 - Jan 2019	\$59,266.70	\$46,150.81	77.87%
'MAY-17	Feb 2019 - Apr 2019	\$54,469.75	\$40,178.35	73.76%
'MAY-17	May 2019 - Jul 2019	\$45,769.55	\$22,763.05	49.73%
'MAY-17	Aug 2019 - Oct 2019	\$46,011.74	\$21,652.85	47.06%
'MAY-17	Nov 2019 - Jan 2020	\$41,811.81	\$19,282.38	46.12%
'MAY-17	Feb 2020 - Apr 2020	\$26,541.83	\$12,031.46	45.33%
'MAY-17	May 2020 - Jul 2020	\$21,846.03	\$9,022.09	41.30%
'MAY-17	Aug 2020 - Oct 2020	\$19,605.92	\$7,835.47	39.96%
'MAY-17	Nov 2020 - Jan 2021	\$18,490.47	\$7,154.41	38.69%
'MAY-17	Feb 2021 - Apr 2021	\$17,220.57	\$6,395.83	37.14%
'MAY-17	May 2021 - Jul 2021	\$15,984.62	\$5,387.30	33.70%
'MAY-17	Aug 2021 - Oct 2021	\$15,328.72	\$4,383.13	28.59%
'JUN-17	Dec 2017 - Feb 2018	\$119,939.33	\$108,762.80	90.68%
'JUN-17	Mar 2018 - May 2018	\$87,836.36	\$76,858.99	87.50%
'JUN-17	Jun 2018 - Aug 2018	\$62,113.32	\$50,361.50	81.08%
'JUN-17	Sep 2018 - Nov 2018	\$62,897.42	\$49,556.92	78.79%
'JUN-17	Dec 2018 - Feb 2019	\$55,570.63	\$42,539.69	76.55%
'JUN-17	Mar 2019 - May 2019	\$46,809.22	\$31,027.94	66.29%
'JUN-17	Jun 2019 - Aug 2019	\$36,259.87	\$17,560.77	48.43%
'JUN-17	Sep 2019 - Nov 2019	\$38,549.08	\$17,052.79	44.24%
'JUN-17	Dec 2019 - Feb 2020	\$33,200.22	\$13,933.23	41.97%
'JUN-17	Mar 2020 - May 2020	\$23,651.75	\$9,163.89	38.75%
'JUN-17	Jun 2020 - Aug 2020	\$19,694.53	\$7,527.07	38.22%
'JUN-17	Sep 2020 - Nov 2020	\$17,806.77	\$6,251.74	35.11%
'JUN-17	Dec 2020 - Feb 2021	\$16,816.32	\$5,520.16	32.83%
'JUN-17	Mar 2021 - May 2021	\$15,904.39	\$5,081.51	31.95%
'JUN-17	Jun 2021 - Aug 2021	\$14,861.07	\$3,807.76	25.62%
'JUN-17	Sep 2021 - Nov 2021	\$13,875.97	\$2,966.74	21.38%
'JUL-17	Jan 2018 - Mar 2018	\$156,048.93	\$140,873.53	90.28%
'JUL-17	Apr 2018 - Jun 2018	\$61,586.01	\$52,527.05	85.29%
'JUL-17	Jul 2018 - Sep 2018	\$64,640.97	\$53,556.19	82.85%
'JUL-17	Oct 2018 - Dec 2018	\$64,565.37	\$52,171.90	80.80%
'JUL-17	Jan 2019 - Mar 2019	\$67,947.38	\$51,602.95	75.95%
'JUL-17	Apr 2019 - Jun 2019	\$53,288.19	\$30,300.70	56.86%
'JUL-17	Jul 2019 - Sep 2019	\$48,327.20	\$23,505.53	48.64%
'JUL-17	Oct 2019 - Dec 2019	\$48,418.10	\$22,100.51	45.65%
'JUL-17	Jan 2020 - Mar 2020	\$31,064.30	\$13,597.17	43.77%
'JUL-17	Apr 2020 - Jun 2020	\$24,134.35	\$10,218.07	42.34%
'JUL-17	Jul 2020 - Sep 2020	\$22,083.75	\$8,626.82	39.06%
'JUL-17	Oct 2020 - Dec 2020	\$18,649.11	\$6,280.61	33.68%
'JUL-17	Jan 2021 - Mar 2021	\$18,047.48	\$6,276.22	34.78%
'JUL-17	Apr 2021 - Jun 2021	\$17,117.42	\$5,152.94	30.10%
'JUL-17	Jul 2021 - Sep 2021	\$15,909.75	\$4,211.45	26.47%
'JUL-17	Oct 2021 - Dec 2021	\$14,902.91	\$3,177.56	21.32%
'AUG-17	Feb 2018 - Apr 2018	\$82,991.39	\$70,767.45	85.27%
'AUG-17	May 2018 - Jul 2018	\$43,690.18	\$37,024.20	84.74%
'AUG-17	Aug 2018 - Oct 2018	\$43,168.09	\$36,915.08	85.51%
'AUG-17	Nov 2018 - Jan 2019	\$45,778.38	\$37,141.64	81.13%
'AUG-17	Feb 2019 - Apr 2019	\$41,580.22	\$32,475.75	78.10%



	Chart	3: Quarterly Coll	ection	
Enrollment Month	Quarterly Pay Cycles	Amount Owed		Percentage Collected
'AUG-17	May 2019 - Jul 2019	\$28,669.63	\$14,062.50	49.05%
'AUG-17	Aug 2019 - Oct 2019	\$30,182.94	\$14,538.05	48.17%
'AUG-17	Nov 2019 - Jan 2020	\$28,740.19	\$13,132.53	45.69%
'AUG-17	Feb 2020 - Apr 2020	\$18,168.78	\$8,047.59	44.29%
'AUG-17	May 2020 - Jul 2020	\$13,582.99	\$5,875.96	43.26%
'AUG-17	Aug 2020 - Oct 2020	\$11,949.19	\$4,985.67	41.72%
'AUG-17	Nov 2020 - Jan 2021	\$10,925.33	\$4,463.11	40.85%
'AUG-17	Feb 2021 - Apr 2021	\$10,793.11	\$4,167.88	38.62%
'AUG-17	May 2021 - Jul 2021	\$9,213.34	\$3,306.38	35.89%
'AUG-17	Aug 2021 - Oct 2021	\$8,837.14	\$2,613.29	29.57%
'SEP-17	Mar 2018 - May 2018	\$90,516.27	\$76,821.64	84.87%
'SEP-17	Jun 2018 - Aug 2018	\$54,774.51	\$44,773.27	81.74%
'SEP-17	Sep 2018 - Nov 2018	\$56,591.81	\$45,332.97	80.11%
'SEP-17	Dec 2018 - Feb 2019	\$55,606.96	\$43,650.79	78.50%
'SEP-17	Mar 2019 - May 2019	\$49,034.89	\$33,620.51	68.56%
'SEP-17	Jun 2019 - Aug 2019	\$35,110.97	\$18,029.49	51.35%
'SEP-17	Sep 2019 - Nov 2019	\$34,486.30	\$16,883.47	48.96%
'SEP-17	Dec 2019 - Feb 2020	\$31,415.69	\$14,662.07	46.67%
'SEP-17	Mar 2020 - May 2020	\$22,741.43	\$10,148.72	44.63%
'SEP-17	Jun 2020 - Aug 2020	\$18,304.55	\$7,610.56	41.58%
'SEP-17	Sep 2020 - Nov 2020	\$15,887.51	\$6,325.73	39.82%
'SEP-17	Dec 2020 - Feb 2021	\$14,923.19	\$5,981.84	40.08%
'SEP-17	Mar 2021 - May 2021	\$13,521.01	\$5,131.60	37.95%
'SEP-17	Jun 2021 - Aug 2021	\$12,429.85	\$3,827.71	30.79%
'SEP-17	Sep 2021 - Nov 2021	\$11,473.26	\$3,160.78	27.55%
'OCT-17	Apr 2018 - Jun 2018	\$74,343.14	\$60,497.19	81.38%
'OCT-17	Jul 2018 - Sep 2018	\$58,241.71	\$46,339.59	79.56%
'OCT-17	Oct 2018 - Dec 2018	\$70,725.76	\$55,666.86	78.71%
'OCT-17	Jan 2019 - Mar 2019	\$75,828.40	\$56,948.72	75.10%
'OCT-17	Apr 2019 - Jun 2019	\$64,014.99	\$35,412.54	55.32%
'OCT-17	Jul 2019 - Sep 2019	\$55,131.59	\$22,701.89	41.18%
'OCT-17	Oct 2019 - Dec 2019	\$56,915.49	\$22,176.46	38.96%
'OCT-17	Jan 2020 - Mar 2020	\$39,034.07	\$14,476.91	37.09%
'OCT-17	Apr 2020 - Jun 2020	\$32,101.06		33.96%
'OCT-17	Jul 2020 - Sep 2020	\$28,983.49	\$8,699.01	30.01%
'OCT-17	Oct 2020 - Dec 2020	\$24,924.53		28.34%
'OCT-17	Jan 2021 - Mar 2021	\$23,587.30	\$6,432.75	27.27%
'OCT-17	Apr 2021 - Jun 2021	\$22,224.42	\$5,702.47	25.66%
'OCT-17	Jul 2021 - Sep 2021	\$20,953.15		21.79%
'OCT-17	Oct 2021 - Dec 2021	\$19,464.73		17.85%
'NOV-17	May 2018 - Jul 2018	\$74,001.01	\$60,593.88	81.88%
'NOV-17	Aug 2018 - Oct 2018	\$57,182.74	\$46,392.33	81.13%
'NOV-17	Nov 2018 - Jan 2019	\$68,647.79		78.95%
'NOV-17	Feb 2019 - Apr 2019	\$65,348.33		73.89%
'NOV-17	May 2019 - Jul 2019	\$50,997.74		47.58%
'NOV-17	Aug 2019 - Oct 2019	\$46,902.23		43.70%
'NOV-17	Nov 2019 - Jan 2020	\$45,004.75		45.54%
'NOV-17	Feb 2020 - Apr 2020	\$30,756.68		42.39%
'NOV-17	May 2020 - Jul 2020	\$25,913.33	\$10,476.74	40.43%



Chart 3: Quarterly Collection				
Enrollment Month	Quarterly Pay Cycles	Amount Owed		Percentage Collected
'NOV-17	Aug 2020 - Oct 2020	\$23,208.38	\$8,534.33	36.77%
'NOV-17	Nov 2020 - Jan 2021	\$21,553.53	\$7,250.57	33.64%
'NOV-17	Feb 2021 - Apr 2021	\$19,994.12	\$6,337.25	31.70%
'NOV-17	May 2021 - Jul 2021	\$18,436.42	\$5,393.00	29.25%
'NOV-17	Aug 2021 - Oct 2021	\$17,269.15	\$4,019.57	23.28%
'DEC-17	Jun 2018 - Aug 2018	\$80,906.78	\$65,254.80	80.65%
'DEC-17	Sep 2018 - Nov 2018	\$65,343.05	\$52,129.38	79.78%
'DEC-17	Dec 2018 - Feb 2019	\$68,122.50	\$52,486.12	77.05%
'DEC-17	Mar 2019 - May 2019	\$64,571.26	\$41,499.05	64.27%
'DEC-17	Jun 2019 - Aug 2019	\$57,338.84	\$23,277.23	40.60%
'DEC-17	Sep 2019 - Nov 2019	\$53,362.92	\$20,363.29	38.16%
'DEC-17	Dec 2019 - Feb 2020	\$45,728.64	\$17,633.83	38.56%
'DEC-17	Mar 2020 - May 2020	\$33,768.61	\$12,362.50	36.61%
'DEC-17	Jun 2020 - Aug 2020	\$29,848.33	\$10,407.71	34.87%
'DEC-17	Sep 2020 - Nov 2020	\$25,974.52	\$7,945.99	30.59%
'DEC-17	Dec 2020 - Feb 2021	\$25,006.93	\$7,687.33	30.74%
'DEC-17	Mar 2021 - May 2021	\$23,513.00	\$6,603.09	28.08%
'DEC-17	Jun 2021 - Aug 2021	\$21,947.13	\$5,456.49	24.86%
'DEC-17	Sep 2021 - Nov 2021	\$20,293.45	\$4,504.28	22.20%
'JAN-18	Jul 2018 - Sep 2018	\$88,323.47	\$74,302.13	84.13%
'JAN-18	Oct 2018 - Dec 2018	\$83,105.43	\$67,382.77	81.08%
'JAN-18	Jan 2019 - Mar 2019	\$92,753.55	\$73,432.29	79.17%
'JAN-18	Apr 2019 - Jun 2019	\$83,614.99	\$51,739.52	61.88%
'JAN-18	Jul 2019 - Sep 2019	\$75,732.83	\$38,651.16	51.04%
'JAN-18	Oct 2019 - Dec 2019	\$68,982.23	\$32,196.05	46.67%
'JAN-18	Jan 2020 - Mar 2020	\$46,326.43	\$20,757.90	44.81%
'JAN-18	Apr 2020 - Jun 2020	\$39,631.99	\$17,236.93	43.49%
'JAN-18	Jul 2020 - Sep 2020	\$36,199.91	\$14,767.01	40.79%
'JAN-18	Oct 2020 - Dec 2020	\$31,799.62	\$11,673.26	36.71%
'JAN-18	Jan 2021 - Mar 2021	\$30,544.09	\$10,504.61	34.39%
'JAN-18	Apr 2021 - Jun 2021	\$27,878.28	\$9,014.27	32.33%
'JAN-18	Jul 2021 - Sep 2021	\$25,947.75	\$7,364.32	28.38%
'JAN-18	Oct 2021 - Dec 2021	\$24,300.52	\$5,527.15	22.74%
'FEB-18	Aug 2018 - Oct 2018	\$63,600.92	\$56,026.86	88.09%
'FEB-18	Nov 2018 - Jan 2019	\$59,602.01	\$50,486.45	84.71%
'FEB-18	Feb 2019 - Apr 2019	\$59,430.92	\$48,805.41	82.12%
'FEB-18	May 2019 - Jul 2019	\$50,254.94	\$31,322.18	62.33%
'FEB-18	Aug 2019 - Oct 2019	\$46,072.66	\$27,075.03	58.77%
'FEB-18	Nov 2019 - Jan 2020	\$37,970.78	\$21,353.08	56.24%
'FEB-18	Feb 2020 - Apr 2020	\$25,934.37	\$14,139.34	54.52%
'FEB-18	May 2020 - Jul 2020	\$21,472.33	\$11,515.13	53.63%
'FEB-18	Aug 2020 - Oct 2020	\$19,068.89	\$9,284.30	48.69%
'FEB-18	Nov 2020 - Jan 2021	\$17,963.92	\$8,553.48	47.61%
'FEB-18	Feb 2021 - Apr 2021	\$16,373.15	\$7,266.68	44.38%
'FEB-18	May 2021 - Jul 2021	\$14,988.60	\$5,970.81	39.84%
'FEB-18	Aug 2021 - Oct 2021	\$14,137.71	\$5,159.67	36.50%
'MAR-18	Sep 2018 - Nov 2018	\$64,857.91	\$54,393.17	83.87%
'MAR-18	Dec 2018 - Feb 2019	\$54,883.80	\$45,194.98	82.35%
'MAR-18	Mar 2019 - May 2019	\$55,732.45		72.86%



Chart 3: Quarterly Collection				
Enrollment Month	Quarterly Pay Cycles	Amount Owed	Amount Collected	Percentage Collected
'MAR-18	Jun 2019 - Aug 2019	\$46,281.55	\$25,875.81	55.91%
'MAR-18	Sep 2019 - Nov 2019	\$45,177.51	\$22,308.28	49.38%
'MAR-18	Dec 2019 - Feb 2020	\$34,733.80	\$16,029.08	46.15%
'MAR-18	Mar 2020 - May 2020	\$25,776.87	\$12,309.88	47.76%
'MAR-18	Jun 2020 - Aug 2020	\$22,444.69	\$10,310.26	45.94%
'MAR-18	Sep 2020 - Nov 2020	\$19,057.44	\$7,422.99	38.95%
'MAR-18	Dec 2020 - Feb 2021	\$17,700.50	\$6,669.63	37.68%
'MAR-18	Mar 2021 - May 2021	\$16,458.57	\$5,758.67	34.99%
'MAR-18	Jun 2021 - Aug 2021	\$13,934.88	\$4,368.07	31.35%
'MAR-18	Sep 2021 - Nov 2021	\$13,279.50	\$3,607.29	27.16%
'APR-18	Oct 2018 - Dec 2018	\$103,916.71	\$88,005.98	84.69%
'APR-18	Jan 2019 - Mar 2019	\$98,077.18	\$80,990.09	82.58%
'APR-18	Apr 2019 - Jun 2019	\$94,037.86	\$61,859.62	65.78%
'APR-18	Jul 2019 - Sep 2019	\$83,664.33	\$45,090.11	53.89%
'APR-18	Oct 2019 - Dec 2019	\$75,580.47	\$37,356.84	49.43%
'APR-18	Jan 2020 - Mar 2020	\$49,161.92	\$23,342.66	47.48%
'APR-18	Apr 2020 - Jun 2020	\$39,985.62	\$18,514.84	46.30%
'APR-18	Jul 2020 - Sep 2020	\$35,009.95	\$14,586.16	41.66%
'APR-18	Oct 2020 - Dec 2020	\$30,775.62	\$12,112.61	39.36%
'APR-18	Jan 2021 - Mar 2021	\$29,163.20	\$11,029.97	37.82%
'APR-18	Apr 2021 - Jun 2021	\$27,338.65	\$9,651.70	35.30%
'APR-18	Jul 2021 - Sep 2021	\$25,139.70	\$7,912.46	31.47%
'APR-18	Oct 2021 - Dec 2021	\$23,248.79	\$5,812.36	25.00%
'MAY-18	Nov 2018 - Jan 2019	\$166,498.91	\$127,536.99	76.60%
'MAY-18	Feb 2019 - Apr 2019	\$148,979.01	\$106,284.16	71.34%
'MAY-18	May 2019 - Jul 2019	\$134,010.73	\$61,985.24	46.25%
'MAY-18	Aug 2019 - Oct 2019	\$131,459.38	\$53,668.67	40.83%
'MAY-18	Nov 2019 - Jan 2020	\$111,752.32	\$41,945.42	37.53%
'MAY-18	Feb 2020 - Apr 2020	\$70,956.02	\$25,456.35	35.88%
'MAY-18	May 2020 - Jul 2020	\$59,931.05	\$20,520.45	34.24%
'MAY-18	Aug 2020 - Oct 2020	\$54,169.38	\$16,313.17	30.12%
'MAY-18	Nov 2020 - Jan 2021	\$49,940.98	\$14,355.47	28.74%
'MAY-18	Feb 2021 - Apr 2021	\$47,055.59	\$13,361.04	28.39%
'MAY-18	May 2021 - Jul 2021	\$43,606.45	\$11,054.58	25.35%
'MAY-18	Aug 2021 - Oct 2021	\$40,223.14	\$8,440.99	20.99%
'JUN-18	Dec 2018 - Feb 2019	\$81,394.69	\$65,993.87	81.08%
'JUN-18	Mar 2019 - May 2019	\$66,726.19	\$46,389.95	69.52%
'JUN-18	Jun 2019 - Aug 2019	\$58,711.85	\$30,150.49	51.35%
'JUN-18	Sep 2019 - Nov 2019	\$60,607.15	\$27,548.04	45.45%
'JUN-18	Dec 2019 - Feb 2020	\$47,948.21	\$19,535.26 \$12,254.11	40.74%
'JUN-18	Mar 2020 - May 2020	\$34,176.24	\$13,254.11	38.78%
'JUN-18	Jun 2020 - Aug 2020	\$30,049.75 \$25,780.65	\$10,839.26 \$7,095,29	36.07%
'JUN-18	Sep 2020 - Nov 2020	\$25,789.65	\$7,985.28 \$6,064.71	30.96%
'JUN-18	Dec 2020 - Feb 2021	\$24,065.94	\$6,964.71	28.94%
'JUN-18	Mar 2021 - May 2021	\$22,328.84	\$6,074.86 \$5,173.70	27.21%
'JUN-18	Jun 2021 - Aug 2021	\$20,084.37	\$5,173.70	25.76%
'JUN-18	Sep 2021 - Nov 2021	\$18,930.91	\$4,239.87	22.40%
'JUL-18	Jan 2019 - Mar 2019	\$105,610.51	\$83,027.45	78.62%
'JUL-18	Apr 2019 - Jun 2019	\$84,303.02	\$51,343.54	60.90%



Chart 3: Quarterly Collection				
Enrollment Month	Quarterly Pay Cycles	Amount Owed	Amount Collected	Percentage Collected
'JUL-18	Jul 2019 - Sep 2019	\$84,260.39	\$41,070.60	48.74%
'JUL-18	Oct 2019 - Dec 2019	\$79,626.86	\$35,576.04	44.68%
'JUL-18	Jan 2020 - Mar 2020	\$50,757.87	\$21,144.31	41.66%
'JUL-18	Apr 2020 - Jun 2020	\$40,454.67	\$15,852.88	39.19%
'JUL-18	Jul 2020 - Sep 2020	\$36,718.39	\$13,892.08	37.83%
'JUL-18	Oct 2020 - Dec 2020	\$30,407.85	\$10,436.65	34.32%
'JUL-18	Jan 2021 - Mar 2021	\$28,906.96	\$9,829.65	34.00%
'JUL-18	Apr 2021 - Jun 2021	\$26,921.95	\$7,900.09	29.34%
'JUL-18	Jul 2021 - Sep 2021	\$25,861.16	\$6,577.60	25.43%
'JUL-18	Oct 2021 - Dec 2021	\$23,527.73	\$4,158.90	17.68%
'AUG-18	Feb 2019 - Apr 2019	\$64,698.15	\$41,584.38	64.27%
'AUG-18	May 2019 - Jul 2019	\$49,563.57	\$25,924.21	52.30%
'AUG-18	Aug 2019 - Oct 2019	\$50,887.17	\$25,033.43	49.19%
'AUG-18	Nov 2019 - Jan 2020	\$49,156.93	\$21,566.48	43.87%
'AUG-18	Feb 2020 - Apr 2020	\$31,144.26	\$12,481.95	40.08%
'AUG-18	May 2020 - Jul 2020	\$24,055.52	\$9,555.54	39.72%
'AUG-18	Aug 2020 - Oct 2020	\$21,528.51	\$7,982.16	37.08%
'AUG-18	Nov 2020 - Jan 2021	\$19,572.18	\$7,024.42	35.89%
'AUG-18	Feb 2021 - Apr 2021	\$19,118.11	\$6,303.72	32.97%
'AUG-18	May 2021 - Jul 2021	\$17,388.67	\$5,024.61	28.90%
'AUG-18	Aug 2021 - Oct 2021	\$16,267.66	\$3,609.24	22.19%
'SEP-18	Mar 2019 - May 2019	\$92,745.27	\$54,202.37	58.44%
'SEP-18	Jun 2019 - Aug 2019	\$69,235.21	\$35,032.49	50.60%
'SEP-18	Sep 2019 - Nov 2019	\$75,031.68	\$33,616.94	44.80%
'SEP-18	Dec 2019 - Feb 2020	\$65,988.63	\$26,792.97	40.60%
'SEP-18	Mar 2020 - May 2020	\$46,995.37	\$17,216.84	36.64%
'SEP-18	Jun 2020 - Aug 2020	\$40,201.11	\$13,939.07	34.67%
'SEP-18	Sep 2020 - Nov 2020	\$34,729.32	\$10,777.20	31.03%
'SEP-18	Dec 2020 - Feb 2021	\$32,314.50	\$10,026.12	31.03%
'SEP-18	Mar 2021 - May 2021	\$30,038.90	\$8,910.97	29.66%
'SEP-18	Jun 2021 - Aug 2021	\$26,878.25	\$6,752.39	25.12%
'SEP-18	Sep 2021 - Nov 2021	\$24,949.86	\$5,357.65	21.47%
'OCT-18	Apr 2019 - Jun 2019	\$74,660.71	\$42,559.15	57.00%
'OCT-18	Jul 2019 - Sep 2019	\$60,347.89	\$31,148.88	51.62%
'OCT-18	Oct 2019 - Dec 2019	\$65,342.76	\$29,995.66	45.91%
'OCT-18	Jan 2020 - Mar 2020	\$41,125.47	\$17,575.42	42.74%
'OCT-18	Apr 2020 - Jun 2020	\$32,144.71	\$13,508.45	42.02%
'OCT-18	Jul 2020 - Sep 2020	\$28,815.07	\$11,188.20	38.83%
'OCT-18	Oct 2020 - Dec 2020	\$25,000.36	\$8,794.48	35.18%
'OCT-18	Jan 2021 - Mar 2021	\$23,715.78	\$8,038.09	33.89%
'OCT-18	Apr 2021 - Jun 2021	\$22,370.96	\$6,916.57	30.92%
'OCT-18	Jul 2021 - Sep 2021	\$20,907.64	\$5,426.65	25.96%
'OCT-18	Oct 2021 - Dec 2021	\$19,118.60	\$3,960.32	20.71%
'NOV-18	May 2019 - Jul 2019	\$70,613.02	\$40,053.04	56.72%
'NOV-18	Aug 2019 - Oct 2019	\$60,982.23	\$31,040.72	50.90%
'NOV-18	Nov 2019 - Jan 2020	\$59,624.71	\$28,783.72	48.27%
'NOV-18	Feb 2020 - Apr 2020	\$38,809.05	\$18,270.42	47.08%
'NOV-18	May 2020 - Jul 2020	\$31,045.97	\$13,127.90	42.29%
'NOV-18	Aug 2020 - Oct 2020	\$26,695.07	\$10,554.91	39.54%



	Chart 3: Quarterly Collection				
Enrollment Month	Quarterly Pay Cycles	Amount Owed	Amount Collected	Percentage Collected	
'NOV-18	Nov 2020 - Jan 2021	\$23,313.88	\$8,863.60	38.02%	
'NOV-18	Feb 2021 - Apr 2021	\$22,104.95	\$8,285.34	37.48%	
'NOV-18	May 2021 - Jul 2021	\$20,039.57	\$6,539.34	32.63%	
'NOV-18	Aug 2021 - Oct 2021	\$18,465.46	\$5,260.39	28.49%	
'DEC-18	Jun 2019 - Aug 2019	\$77,497.91	\$42,044.14	54.25%	
'DEC-18	Sep 2019 - Nov 2019	\$63,701.57	\$31,162.60	48.92%	
'DEC-18	Dec 2019 - Feb 2020	\$59,786.95	\$26,464.78	44.27%	
'DEC-18	Mar 2020 - May 2020	\$43,084.55	\$17,718.12	41.12%	
'DEC-18	Jun 2020 - Aug 2020	\$36,958.45	\$13,818.50	37.39%	
'DEC-18	Sep 2020 - Nov 2020	\$31,747.39	\$10,691.50	33.68%	
'DEC-18	Dec 2020 - Feb 2021	\$30,002.08	\$9,906.11	33.02%	
'DEC-18	Mar 2021 - May 2021	\$28,092.29	\$8,726.89	31.07%	
'DEC-18	Jun 2021 - Aug 2021	\$25,787.68	\$6,744.71	26.15%	
'DEC-18	Sep 2021 - Nov 2021	\$24,175.98	\$5,159.74	21.34%	
'JAN-19	Jul 2019 - Sep 2019	\$78,231.85	\$42,851.97	54.78%	
'JAN-19	Oct 2019 - Dec 2019	\$68,096.51	\$32,815.36	48.19%	
'JAN-19	Jan 2020 - Mar 2020	\$43,589.84	\$20,143.20	46.21%	
'JAN-19	Apr 2020 - Jun 2020	\$34,587.23	\$14,351.76	41.49%	
'JAN-19	Jul 2020 - Sep 2020	\$31,529.89	\$12,025.49	38.14%	
'JAN-19	Oct 2020 - Dec 2020	\$27,306.80	\$9,398.13	34.42%	
'JAN-19	Jan 2021 - Mar 2021	\$25,878.72	\$8,869.63	34.27%	
'JAN-19	Apr 2021 - Jun 2021	\$23,825.93	\$7,603.13	31.91%	
'JAN-19	Jul 2021 - Sep 2021	\$21,755.07	\$5,759.83	26.48%	
'JAN-19	Oct 2021 - Dec 2021	\$20,715.77	\$4,339.41	20.95%	
'FEB-19	Aug 2019 - Oct 2019	\$117,424.56	\$70,075.81	59.68%	
'FEB-19	Nov 2019 - Jan 2020	\$91,377.73	\$48,054.40	52.59%	
'FEB-19	Feb 2020 - Apr 2020	\$56,830.73	\$28,554.45	50.24%	
'FEB-19	May 2020 - Jul 2020	\$47,877.29	\$23,025.55	48.09%	
'FEB-19	Aug 2020 - Oct 2020	\$42,488.03	\$18,830.72	44.32%	
'FEB-19	Nov 2020 - Jan 2021	\$38,865.30	\$16,455.80	42.34%	
'FEB-19	Feb 2021 - Apr 2021	\$36,389.41	\$14,762.57	40.57%	
'FEB-19	May 2021 - Jul 2021	\$33,015.85	\$12,411.43	37.59%	
'FEB-19	Aug 2021 - Oct 2021	\$32,189.12	\$10,234.02	31.79%	
'MAR-19	Sep 2019 - Nov 2019	\$101,931.65	\$55,678.54	54.62%	
'MAR-19	Dec 2019 - Feb 2020	\$70,270.44	\$34,923.82	49.70%	
'MAR-19	Mar 2020 - May 2020	\$46,509.50	\$23,517.02	50.56%	
'MAR-19	Jun 2020 - Aug 2020	\$39,906.03	\$19,453.58	48.75%	
'MAR-19	Sep 2020 - Nov 2020	\$33,003.06	\$14,606.77	44.26%	
'MAR-19	Dec 2020 - Feb 2021	\$31,872.77	\$13,590.86	42.64%	
'MAR-19	Mar 2021 - May 2021	\$28,846.25	\$11,581.48	40.15%	
'MAR-19	Jun 2021 - Aug 2021	\$26,078.01	\$9,068.98	34.78%	
'MAR-19	Sep 2021 - Nov 2021	\$25,009.57	\$7,601.61	30.39%	
'APR-19	Oct 2019 - Dec 2019	\$128,081.37	\$65,290.47	50.98%	
'APR-19	Jan 2020 - Mar 2020	\$69,455.88	\$34,748.36	50.03%	
'APR-19	Apr 2020 - Jun 2020	\$54,041.82	\$26,599.77	49.22%	
'APR-19	Jul 2020 - Sep 2020	\$46,295.79	\$20,752.09	44.83%	
'APR-19	Oct 2020 - Dec 2020	\$38,768.38	\$16,180.62	41.74%	
'APR-19	Jan 2021 - Mar 2021	\$36,831.56		41.58%	
'APR-19	Apr 2021 - Jun 2021	\$33,826.24	\$12,698.72	37.54%	



Chart 3: Quarterly Collection					
Enrollment Month	Quarterly Pay Cycles	Amount Owed	Amount Collected	Percentage Collected	
'APR-19	Jul 2021 - Sep 2021	\$31,322.31	\$10,083.42	32.19%	
'APR-19	Oct 2021 - Dec 2021	\$29,528.87	\$6,954.37	23.55%	
'MAY-19	Nov 2019 - Jan 2020	\$111,997.10	\$56,924.32	50.83%	
'MAY-19	Feb 2020 - Apr 2020	\$59,749.51	\$29,383.71	49.18%	
'MAY-19	May 2020 - Jul 2020	\$45,872.97	\$21,866.25	47.67%	
'MAY-19	Aug 2020 - Oct 2020	\$40,593.09	\$17,821.98	43.90%	
'MAY-19	Nov 2020 - Jan 2021	\$35,831.89	\$14,200.70	39.63%	
'MAY-19	Feb 2021 - Apr 2021	\$33,528.15	\$12,461.84	37.17%	
'MAY-19	May 2021 - Jul 2021	\$30,996.30	\$10,378.11	33.48%	
'MAY-19	Aug 2021 - Oct 2021	\$29,842.13	\$8,712.03	29.19%	
'JUN-19	Dec 2019 - Feb 2020	\$101,243.81	\$50,010.07	49.40%	
'JUN-19	Mar 2020 - May 2020	\$63,292.79	\$29,794.57	47.07%	
'JUN-19	Jun 2020 - Aug 2020	\$55,023.61	\$25,144.27	45.70%	
'JUN-19	Sep 2020 - Nov 2020	\$46,171.05	\$19,700.10	42.67%	
'JUN-19	Dec 2020 - Feb 2021	\$42,758.45	\$17,102.30	40.00%	
'JUN-19	Mar 2021 - May 2021	\$38,668.76	\$14,912.54	38.56%	
'JUN-19	Jun 2021 - Aug 2021	\$35,102.88	\$11,650.06	33.19%	
'JUN-19	Sep 2021 - Nov 2021	\$33,235.68	\$9,373.02	28.20%	
'JUL-19	Jan 2020 - Mar 2020	\$114,846.46	\$55,092.75	47.97%	
'JUL-19	Apr 2020 - Jun 2020	\$82,480.80	\$38,054.58	46.14%	
'JUL-19	Jul 2020 - Sep 2020	\$74,608.73	\$32,383.62	43.40%	
'JUL-19	Oct 2020 - Dec 2020	\$62,579.93	\$24,420.34	39.02%	
'JUL-19	Jan 2021 - Mar 2021	\$59,234.77	\$21,630.37	36.52%	
'JUL-19	Apr 2021 - Jun 2021	\$54,554.50	\$18,583.50	34.06%	
'JUL-19	Jul 2021 - Sep 2021	\$50,033.14	\$14,350.13	28.68%	
'JUL-19	Oct 2021 - Dec 2021	\$46,365.05	\$10,425.74	22.49%	
'AUG-19	Feb 2020 - Apr 2020	\$87,794.16	\$39,343.31	44.81%	
'AUG-19	May 2020 - Jul 2020	\$66,152.00	\$28,876.24	43.65%	
'AUG-19	Aug 2020 - Oct 2020	\$60,059.36	\$24,069.90	40.08%	
'AUG-19	Nov 2020 - Jan 2021	\$52,640.25	\$20,128.28	38.24%	
'AUG-19	Feb 2021 - Apr 2021	\$48,160.99	\$17,190.33	35.69%	
'AUG-19	May 2021 - Jul 2021	\$44,055.70	\$13,535.36	30.72%	
'AUG-19	Aug 2021 - Oct 2021	\$40,827.93	\$10,827.55	26.52%	
'SEP-19	Mar 2020 - May 2020	\$106,192.65	\$47,232.25	44.48%	
'SEP-19	Jun 2020 - Aug 2020	\$85,028.45	\$35,290.51	41.50%	
'SEP-19	Sep 2020 - Nov 2020	\$73,675.75	\$28,463.42	38.63%	
'SEP-19	Dec 2020 - Feb 2021	\$67,299.36	\$24,011.22	35.68%	
'SEP-19	Mar 2021 - May 2021	\$60,039.26	\$18,947.69	31.56%	
'SEP-19	Jun 2021 - Aug 2021	\$53,368.31	\$13,925.17	26.09%	
'SEP-19	Sep 2021 - Nov 2021	\$49,659.17	\$10,519.28	21.18%	
'OCT-19	Apr 2020 - Jun 2020	\$103,407.76	\$45,701.12	44.20%	
'OCT-19	Jul 2020 - Sep 2020	\$89,490.68	\$35,691.84	39.88%	
'OCT-19	Oct 2020 - Dec 2020	\$74,359.29	\$26,805.25	36.05%	
'OCT-19	Jan 2021 - Mar 2021	\$68,377.86	\$22,178.92	32.44%	
'OCT-19	Apr 2021 - Jun 2021	\$62,186.33	\$17,964.92	28.89%	
'OCT-19	Jul 2021 - Sep 2021	\$57,389.66	\$13,848.12	24.13%	
'OCT-19	Oct 2021 - Dec 2021	\$52,384.06	\$9,586.58	18.30%	
'NOV-19	May 2020 - Jul 2020	\$98,954.41	\$42,647.93	43.10%	
'NOV-19	Aug 2020 - Oct 2020	\$86,742.92	\$33,955.32	39.14%	



Chart 3: Quarterly Collection					
Enrollment Month	Quarterly Pay Cycles	Amount Owed	Amount Collected	Percentage Collected	
'NOV-19	Nov 2020 - Jan 2021	\$75,151.31	\$26,941.62	35.85%	
'NOV-19	Feb 2021 - Apr 2021	\$67,027.55	\$22,259.74	33.21%	
'NOV-19	May 2021 - Jul 2021	\$60,954.90	\$17,245.86	28.29%	
'NOV-19	Aug 2021 - Oct 2021	\$56,016.22	\$13,092.54	23.37%	
'DEC-19	Jun 2020 - Aug 2020	\$136,228.68	\$58,660.50	43.06%	
'DEC-19	Sep 2020 - Nov 2020	\$110,955.91	\$43,873.89	39.54%	
'DEC-19	Dec 2020 - Feb 2021	\$99,404.98	\$36,429.90	36.65%	
'DEC-19	Mar 2021 - May 2021	\$87,013.21	\$28,690.98	32.97%	
'DEC-19	Jun 2021 - Aug 2021	\$77,412.55	\$21,565.90	27.86%	
'DEC-19	Sep 2021 - Nov 2021	\$70,624.87	\$15,593.25	22.08%	
'JAN-20	Jul 2020 - Sep 2020	\$148,744.50	\$65,050.57	43.73%	
'JAN-20	Oct 2020 - Dec 2020	\$118,827.58	\$48,545.62	40.85%	
'JAN-20	Jan 2021 - Mar 2021	\$105,707.79	\$40,388.48	38.21%	
'JAN-20	Apr 2021 - Jun 2021	\$93,230.76	\$30,463.84	32.68%	
'JAN-20	Jul 2021 - Sep 2021	\$84,573.99	\$23,532.66	27.82%	
'JAN-20	Oct 2021 - Dec 2021	\$75,982.26	\$15,949.04	20.99%	
'FEB-20	Aug 2020 - Oct 2020	\$177,624.33	\$84,942.11	47.82%	
'FEB-20	Nov 2020 - Jan 2021	\$147,894.92	\$66,873.99	45.22%	
'FEB-20	Feb 2021 - Apr 2021	\$131,680.45	\$55,137.28	41.87%	
'FEB-20	May 2021 - Jul 2021	\$116,877.54	\$41,954.22	35.90%	
'FEB-20	Aug 2021 - Oct 2021	\$106,365.73	\$32,018.37	30.10%	
'MAR-20	Sep 2020 - Nov 2020	\$162,022.58	\$73,821.70	45.56%	
'MAR-20	Dec 2020 - Feb 2021	\$136,062.60	\$58,575.09	43.05%	
'MAR-20	Mar 2021 - May 2021	\$119,011.67	\$46,237.34	38.85%	
'MAR-20	Jun 2021 - Aug 2021	\$103,171.16	\$34,035.36	32.99%	
'MAR-20	Sep 2021 - Nov 2021	\$91,908.33	\$24,088.21	26.21%	
'APR-20	Oct 2020 - Dec 2020	\$152,182.92	\$58,938.84	38.73%	
'APR-20	Jan 2021 - Mar 2021	\$129,397.80	\$44,960.33	34.75%	
'APR-20	Apr 2021 - Jun 2021	\$114,076.42	\$33,501.59	29.37%	
'APR-20	Jul 2021 - Sep 2021	\$102,291.72	\$25,642.14	25.07%	
'APR-20	Oct 2021 - Dec 2021	\$90,309.53	\$16,402.87	18.16%	
'MAY-20	Nov 2020 - Jan 2021	\$159,432.55	\$64,724.17	40.60%	
'MAY-20	Feb 2021 - Apr 2021	\$131,737.00	\$49,331.27	37.45%	
'MAY-20	May 2021 - Jul 2021	\$117,356.65	\$38,421.56	32.74%	
'MAY-20	Aug 2021 - Oct 2021 Dec 2020 - Feb 2021	\$103,114.09	\$27,070.95	26.25% 35.17%	
'JUN-20	Mar 2021 - May 2021	\$314,251.49 \$256,121.69	\$110,531.49 \$81,613.03	31.86%	
'JUN-20	Jun 2021 - May 2021			26.59%	
'JUN-20 'JUN-20	Sep 2021 - Nov 2021	\$223,026.35 \$197,565.45	\$59,306.89 \$41,206.61	20.86%	
'JUL-20	Jan 2021 - Mar 2021	\$234,303.45	\$84,152.89	35.92%	
'JUL-20	Apr 2021 - Mai 2021	\$195,963.53	\$61,340.10	31.30%	
'JUL-20	Jul 2021 - Sep 2021	\$173,877.57	\$44,415.46	25.54%	
'JUL-20	Oct 2021 - Dec 2021	\$148,610.62	\$26,839.56	18.06%	
'AUG-20	Feb 2021 - Apr 2021	\$149,413.29	\$52,699.76	35.27%	
'AUG-20	May 2021 - Apr 2021	\$125,371.85	\$38,629.95	30.81%	
'AUG-20	Aug 2021 - Oct 2021	\$109,659.27	\$27,922.81	25.46%	
'SEP-20	Mar 2021 - May 2021	\$132,051.30	\$38,709.92	29.31%	
'SEP-20	Jun 2021 - May 2021	\$107,566.38	\$27,690.22	25.74%	
'SEP-20	Sep 2021 - Nov 2021	\$91,734.62	\$19,596.43	21.36%	
3EP-20	3ch 2021 - 1101 2021	φ91,734.0Z	\$ 19,590.43	∠1.30%	



Chart 3: Quarterly Collection						
Enrollment Month	Quarterly Pay Cycles	Amount Owed		Percentage Collected		
'OCT-20	Apr 2021 - Jun 2021	\$141,576.51	\$39,504.67	27.90%		
'OCT-20	Jul 2021 - Sep 2021	\$117,251.37	\$28,010.21	23.89%		
'OCT-20	Oct 2021 - Dec 2021	\$97,570.42	\$17,025.68	17.45%		
'NOV-20	May 2021 - Jul 2021	\$178,806.34	\$49,852.40	27.88%		
'NOV-20	Aug 2021 - Oct 2021	\$145,287.84	\$35,370.65	24.35%		
'DEC-20	Jun 2021 - Aug 2021	\$117,312.28	\$30,726.00	26.19%		
'DEC-20	Sep 2021 - Nov 2021	\$93,778.04	\$19,132.96	20.40%		
'JAN-21	Jul 2021 - Sep 2021	\$190,922.59	\$57,524.57	30.13%		
'JAN-21	Oct 2021 - Dec 2021	\$153,865.36	\$35,689.09	23.20%		
'FEB-21	Aug 2021 - Oct 2021	\$223,027.00	\$67,760.96	30.38%		
'MAR-21	Sep 2021 - Nov 2021	\$159,193.10	\$42,764.85	26.86%		
'APR-21	Oct 2021 - Dec 2021	\$110,927.96	\$21,897.25	19.74%		



Payments for the MIHA can be made one of three ways. Beneficiaries can mail a check or money order to the MIHA payment address. The payment coupon is not required to send in a payment by mail. Beneficiaries also have two options to pay online. They can send an electronic payment using their bank account, or they can send a credit/debit card payment. Credit/debit card payments started in April 2020.

Chart 4 displays a three month history of the percentage of payments made into the MIHA.

Chart 4: Methods of Payment						
	Jul-21	Aug-21	Sep-21			
Percent Paid Online (Bank Account)	9.64%	9.78%	9.29%			
Percent Paid Online (Credit/Debit Card)	37.72%	41.77%	42.54%			
Percent Paid by Mail	52.64%	48.45%	48.17%			



Adjustment Activities

Beneficiaries are not required to pay co-pays and/or contributions when specific criteria are met. In these cases, an adjustment is made to the beneficiary's quarterly statement.

This includes populations that are exempt; beneficiaries that are under age 21, pregnant, in hospice and Native American beneficiaries. It also includes beneficiaries who were not otherwise exempt, but have met their five percent maximum cost share and beneficiaries whose Federal Poverty Level is no longer in a range that requires a contribution.

Chart 5A shows the number of beneficiaries that met these adjustments for the specified month. Calendar year totals are through September 2021 and the cumulative program totals are from October 2014 through September 2021.

Chart 5A: Adjustment Activities						
		Jul-21	Aug-21		9	Sep-21
	#	Total \$	#	Total \$	#	Total \$
Five Percent Cost Share Limit Met	16,981	\$122,582.90	16,865	\$160,752.40	17,804	\$208,229.40
Beneficiary is under age 21	973	\$63,102.00	1,025	\$65,580.00	1,045	\$67,212.00
Pregnancy	1,027	\$35,655.91	1,069	\$37,401.26	1,085	\$37,344.59
Native American	82	\$5,829.00	70	\$4,994.00	58	\$4,128.00
FPL No longer >100% - Contribution	0 \$0.00		0	\$0.00	0	\$0.00
Hospice	7	\$68.67	2	\$3.34	5	\$92.06
TOTAL	19,070	\$227,238.48	19,031	\$268,731.00	19,997	\$317,006.05
	July-21 to Sept-21		Calendar YTD		Program YTD	
	#	Total \$	#	Total \$	#	Total \$
Five Percent Cost Share Limit Met	51,650	\$491,564.70	148,565	\$1,415,059.50	2,190,133	\$23,003,958.56
Beneficiary is under age 21	3,043	\$195,894.00	8,762	\$563,889.00	49,504	\$3,045,278.29
Pregnancy	3,181	\$110,401.76	9,993	\$346,450.89	31,933	\$979,963.20
Native American	210	\$14,951.00	595	\$42,040.00	2,662	\$195,128.01
FPL No longer >100% - Contribution	0	\$0.00	0	\$0.00	323	\$12,500.19
Hospice	14	\$164.07	35	\$390.44	46	\$754.90
TOTAL	58,098	\$812,975.53	167,950	\$2,367,829.83	2,274,601	\$27,237,583.15



Healthy Behavior Incentives

Beneficiaries may qualify for reductions in co-pays and/or contributions due to Healthy Behavior incentives. All health plans offer enrolled beneficiaries financial incentives that reward healthy behaviors and personal responsibility. To be eligible for incentives a beneficiary must complete a health risk assessment (HRA) with attestation and agree to address or maintain health behaviors. Additional mechanisms to document healthy behaviors were added April 1, 2018 for individuals who may have completed healthy behavior activities but do not have a submitted Health Risk Assessment for documentation. The mechanisms include claims/encounter review for beneficiaries who receive preventive or wellness services as well as documented participation in approved wellness and population health management programs.

Co-pays – Beneficiaries can receive a 50% reduction in co-pays once they have paid 2% of their income in co-pays if they agree to address or maintain healthy behaviors.

Contributions - Beneficiaries above 100% FPL can receive a 50% reduction in contributions if they complete a healthy behavior. Individuals will have their monthly contribution waived in its entirety if they complete an annual healthy behavior on time each year over 2 or more years

Chart 5B shows the number of beneficiaries that qualified for a reduction in co-pays and/or contributions due to Healthy Behavior incentives for the specified month. Calendar year totals are through September 2021 and the cumulative program totals are from October 2014 through September 2021.

Chart 5B: Healthy Behaviors						
	Jul-21		,	Aug-21		Sep-21
	#	Total \$	#	Total \$	#	Total \$
Co-pay	3,401	\$13,802.56	3,167	\$13,092.84	3,140	\$13,425.75
Contribution	10,737	\$460,099.50	10,535	\$450,049.50	10,132	\$442,896.00
TOTAL	14,138	\$473,902.06	13,702	\$463,142.34	13,272	\$456,321.75
	June	21 to Aug 21	Calendar YTD		Program YTD	
	#	Total \$	#	Total \$	#	Total \$
Со-рау	9,708	\$40,321.15	27,404	\$111,771.41	194,458	\$988,283.33
Contribution	31,404	\$1,353,045.00	87,258	\$3,756,857.00	426,675	\$16,844,888.27
TOTAL	41,112	\$1,393,366.15	114,662	\$3,868,628.41	621,133	\$17,833,171.60



Typically, beneficiaries will pay a co-pay for the following services:

- Some Physician Office Visits (including free standing Urgent Care Centers)
- Outpatient Hospital Clinic Visit
- Outpatient Non-Emergent ER Visit (co-pay not required for emergency services)
- Inpatient Hospital Stay (co-pay not required for emergency admissions)
- Pharmacy (brand name and generic)
- Vision Services
- Dental Visits
- Chiropractic Visits
- Hearing Aids
- Podiatric Visits

If a beneficiary receives any of the above services for a chronic condition, the co-pay will be waived and the beneficiary will not be billed. This promotes greater access to high value services that prevent the progression of and complications related to chronic disease.

Chart 6 shows the number of beneficiaries whose co-pays were waived and the dollar amount waived due to receiving services for chronic conditions. Co-pay adjustments for high value services are processed quarterly based on the beneficiaries' individual enrollment and statement cycles.

Chart 6: Waived Copays for High Value Services					
Month	# of Beneficiaries with Copays Waived	Total Dollar Amount Waived			
Jul-21	87,540	\$943,909			
Aug-21	81,696	\$877,290			
Sep-21	Sep-21 86,800 \$966,75				
Calendar YTD	Calendar YTD 734,250 \$7,830,841				
Program Total	3,861,482	\$39,891,145			



Beneficiaries who do not pay three consecutive months they have been billed co-pays or contributions or who have not paid at least 50% of the total billed amount in the past 12 months, are considered "consistently failing to pay (CFP)" status. Once a beneficiary is in CFP status, the following language is added to the quarterly statement: "If your account is overdue, you may have a penalty. For example, if you have a healthy behavior reduction, you could lose it. Your information may also be sent to the Michigan Department of Treasury. They can take your overdue amount from your tax refund or future lottery winnings. Your doctor cannot refuse to see you because of an overdue amount." Beneficiaries that are in CFP status and have a total amount owed of at least \$50 can be referred to the Department of Treasury for collection.

Chart 7 displays the past due collection history and the number of beneficiaries that have past due balances that can be collected through the Department of Treasury. These numbers are cumulative from quarter to quarter.

Chart 7: Past Due Collection Amounts				
Month	# of Beneficiaries with Past Due Co-pays/Contributions	# of Beneficiaries with Past Due Co-pays/Contributions that Can be Sent to Treasury		
Jul-21	291,452	68,168		
Aug-21	294,959	68,882		
Sep-21	297,492	69,915		

Chart 8 displays the total amount of past due invoices according to the length of time the invoice has been outstanding. Each length of time displays the unique number of beneficiaries for that time period. The total number of delinquent beneficiaries is also listed along with the corresponding delinquent amount owed.

Chart 8: Delinquent Copay and Contribution Amounts by Aging Category						
Days	0-30 Days	31-60 Days	61-90 Days	91-120 Days	>120 Days	TOTAL
Amount Due	\$904,654.82	\$878,768.34	\$847,924.57	\$816,583.86	\$19,298,909.56	\$22,746,841.15
Number of Beneficiaries That Owe	86,555	82,337	78,429	73,685	308,303	344,969



Beneficiaries are mailed a letter that informs them of the amount that could be collected by the Department of Treasury. This pre-offset notice is mailed each year in July. Beneficiaries are given 30 days from the date of the letter to make a payment or file a dispute with the Department of Health and Human Services (DHHS) for the amount owed. DHHS did not mail pre-offset letters in July 2020, and beneficiaries will not be referred to Treasury for tax offset in 2020 due to the COVID-19 pandemic. Chart 9 displays the beneficiary payment activity as a result of the pre-offset notice.

Chart 9: Pre-Offset Notices						
Month/Year	# of Beneficiaries that Received an Offset Notice	Total Amount Owed	# of Beneficiaries that Paid Following Pre- Offset Notice	Total Amount Collected		
Jul-15	5,893	\$589,770.20	2,981	\$78,670.02		
Jul-16	41,460	\$5,108,153.13	3,832	\$404,921.47		
Jul-17	68,201	\$10,049,454.41	19,071	\$2,339,095.79		
Jul-18	90,926	\$15,763,446.50	35,707	\$5,043,101.21		
Jul-19	61,178	\$12,687,215.47	28,006	\$4,605,659.47		
Jul-21	65,465	\$15,272,036.71	5,470	\$898,146.48		
Calendar YTD	65,465	\$15,272,036.71	5,470	\$898,146.48		
Program Total	333,123	\$59,470,076.42	95,067	\$13,369,594.44		



Beneficiaries are referred to the Department of Treasury each year in November for income tax refund or lottery winnings offset if they still owe at least \$50 following the pre-offset notice.

Chart 10 displays the number of beneficiaries that were referred to Treasury. The Department of Treasury may offset tax refunds or lottery winnings up to the amount referred to them from the MI Health Account.

Chart 10: Offsets Sent to Treasury				
Month	# of Beneficiaries Sent to Treasury for Collection	Total Amount Sent to Treasury for Collection		
Nov-15	4,635	\$460,231.19		
Nov-16	31,932	\$3,946,091.28		
Nov-17	49,857	\$7,178,042.86		
Nov-18	73,944	\$12,549,788.93		
Nov-19	45,952	\$9,095,913.40		
Nov-20	N/A*	N/A*		
Nov-21	54,741	\$12,727,106.70		

^{*}Offsets were not sent to Treasury in November 2020 due to the COVID-19 public health emergency.

Chart 11 displays collection activities by the Department of Treasury. Offsets shown in 2021 reflect funds intercepted by Treasury in 2020 that did not finish processing until early 2021. MDHHS did not submit offsets to be processed in calendar year 2021.

Chart 11: Collected by Treasury						
Tax Year	Collected by Taxes		Collected by Lottery		Total Collected	
	#	Total	#	Total	#	Total
2016	2,151	\$207,873.10	7	\$485.67	2,158	\$208,358.77
2017	19,401	\$2,186,302.74	68	\$7,926.14	19,469	\$2,194,228.88
2018	26,894	\$3,328,649.31	99	\$15,008.57	26,993	\$3,343,657.88
2019	36,283	\$5,034,627.31	136	\$21,717.35	36,419	\$5,056,344.66
2020	21,916	\$3,312,615.27	122	\$21,493.66	22,038	\$3,334,108.93
2021	44	\$4,605.45	8	\$1,337.67	52	\$5,943.12
Calendar YTD	44	\$4,605.45	8	\$1,337.67	52	\$5,943.12
Program Total	106,689	\$14,074,673.18	440	\$67,969.06	107,129	\$14,142,642.24